

ECOFFEE CUP
7/35-37 LUDGATE HILL
LONDON
EC4M 7JN
UNITED KINGDOM
Attn: Oliver Wessely

Test Report No. BAN 264038/1a
Amending and Superseding Test Report BAN264038/1
Issue Date: 6th March 2019

The following sample was submitted and identified by the client as:

Sample Name: Ecoffee Cup.
Sample Reference: 650 Series.
Sample Description: A cup with black skull pattern.
Sample Submitted: 28th January 2019
Testing Period: Testing conducted between 5th February 2019 and 11th February 2019
Testing Requested: SGS Internal Method ANA008 - Dishwasher Suitability
Results: See following page(s)

Signed for and on behalf of
SGS United Kingdom Ltd.



.....
Jo Pinkess BA (Hons) C Text ATI
Operations Manager

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Test Method: SGS Internal Method ANA008

The items were subjected to 10 cycles in a domestic dishwashing machine and were visually inspected after each set of 5 cycles for damage or deterioration.

Wash Programme/Temperature: 65°C

Visual Assessment Before Testing

Imperfection noted		
	Sample 1	Sample 2
Crazing	None	None
Cracking	None	None
Fading	None	None
Imperfections	None	None

Visual Assessment after 5 Cycles

Changes noted		
	Sample 1	Sample 2
Crazing	None	None
Cracking	None	None
Fading	None	None
Imperfections	None	None

Visual Assessment after 10 Cycles

Changes noted		
	Sample 1	Sample 2
Crazing	None	None
Cracking	None	None
Fading	None	None
Imperfections	None	None

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*** End of Report ***

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Ecoffee Cup

Client: First Person Ltd (trading as Ecoffee Cup), 35-37 Ludgate Hill, London, EC4M 7 JN United Kingdom

Buyer's name: n.a.

Manufacturer's name: n.a.

Test item(s): Natural Fibre (bamboo and corn stalk) Coffee Cup -Ecoffee Cup – 650 Series

Identification / Model No(s): n.a.

Sample Receiving date: 2019-03-20 & 2019-04-01

Testing Period: 2019-03-20 to 2019-03-26 & 2019-04-01 to 2019-04-09

Test specification:

Performed parameter(s) for the compliance with the following regulations concerning materials in contact with foodstuff:

- German §31 LFGB (Lebensmittel-, Bedarfsgegenstände- und Futtermittelgesetzbuch)

Test conclusion:

PASS

Other Information:

Country of Origin: China
 Report reference No.: 0244127702a 001

For and on behalf of TÜV Rheinland (Shanghai) Co., Ltd.


2019-04-11

Date

Amy Zhao / Technical Manager

Name / Position



Test result is drawn according to the kind and extent of tests performed.

This test report relates to the a. m. test sample. Without permission of the test center this test report is not permitted to be duplicated in extracts. This test report does not entitle to carry any safety mark on this or similar products.

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Indication: Food contact
Product: Commodity, contact with foodstuff

Description of test specimen**Item**

1 Natural Fibre (bamboo and corn stalk) Coffee Cup -Ecoffee Cup – 650 Series

1. Material List:

Sample No.	Material	Color	Location
1	Bamboo and corn fibre with melamine	Dark blue	Cup

2. Overall Results:

Test No.	Tested Item	Conclusion
1	Sensorial examination	Pass
2	Global Migration	Pass
3	Specific Migration of metals, Metal-release from Plastic	Pass
4	Specific Migration of Polycyclic Aromatic Hydrocarbons (PAHs) from plastic	Pass
5	Pentachlorophenol, Trichlorphenol and Tetrachlorphenol (Wood)	Pass
6	Pesticides	Pass
7	Colourfastness	Pass
8	Specific Migration of 2,4,6-Triamino-1,3,5-triazine	Pass
9	Specific Migration of Formaldehyde(1) (Articles within the Scope of (EU) No 284/2011)	Pass

3. Results

3.1 Sensorial examination^(*)

Test method: It is examined to the extent of food simulant being used, which comes into contact with the product, undergoes detectable changes in taste and smell.

For this purpose, the food simulant was stored in the product under the below mentioned time and temperature. Afterwards, the food simulant was examined by an appropriate number of tasters with regard to any divergence in smell and taste. Another test sample, which was used as a reference, was treated by the same way except that it had no contact with the product to be tested.

Before testing, the product had been cleaned according to the product's instruction manual or in the absence of such manual, by normal household cleaning.

The test is carried out on the basis of DIN 10955:2004 by paired comparison test:

Evaluation scheme:

0 = No discernible deviation
 1 = Barely discernible deviation
 2 = Weak deviation
 3 = Clear deviation
 4 = Strong deviation
 Limit: 3 (failed)

The following food simulants and conditions were applied:

Food simulant	Test duration / Temperature
Water	2 hour(s) / 70 °C

Test No.:	1
Sample No.:	1
Parameter:	Result
Transfer of Smell:	0
Transfer of Taste:	1

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3.2 Global Migration^(*)

Test method: The migratory behaviour is examined with reference to Chapter V, Article 18 of Commission Regulation 10/2011 and its amendments. Deviating to the regulations the following tests were performed as orientating single tests.

Limit: With Reference to Commission Regulation (EU) No 10/2011 and its amendments

The following food simulants and conditions were applied:

Food simulant	Test duration / Temperature
Acetic acid 3 %	2 hour(s) / 70 °C
Ethanol 50 %	2 hour(s) / 70 °C

Test No.:	1		
Sample No.:	1		
Migration ratio:	325 ml / 2.4 dm ²		
Parameter	Unit	Result	Limit
Acetic acid 3 %	mg/dm ²	3	10
Ethanol 50 %	mg/dm ²	<2	10

Abbreviations:

mg/dm² = Milligram per square decimetre

< = Less than

3.3 Specific Migration of metals, Metal-release from Plastic^(*)

Test method: The migratory behaviour is examined with reference to Chapter V, Article 18 of Commission Regulation 10/2011 and its amendments. The determination of amounts of metals that were released is done via ICP-MS.

Limit: Commission Regulation (EU) No 10/2011 and its amendments

The following food simulant and condition was applied:

Food simulant	Test duration / Temperature
Acetic acid 3 %	2 hour(s) / 70 °C

Test No.:	1		
Sample No.:	1		
Migration ratio	325 ml / 2.4 dm ²		
Parameter	Unit	Result	Limit
Barium	mg/kg	< 0.1	1
Cobalt	mg/kg	< 0.01	0.05
Copper	mg/kg	< 0.1	5
Iron	mg/kg	< 1.0	48
Lithium	mg/kg	< 0.1	0.6
Manganese	mg/kg	< 0.1	0.6
Zinc	mg/kg	< 1.0	5
Aluminium	mg/kg	< 0.1	1
Nickel	mg/kg	< 0.01	0.02 ^{*1}

Abbreviations:

mg/kg = Milligram per kilogram

< = Less than

Remark :

- *1 The migration limit for Nickel of 0.02 mg/kg shall be applied from 19 May 2019 according to Commission Regulation (EU) 2017/752. During the transitional period, Nickel release is not considered for compliance evaluation.

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3.4 Specific Migration of Polycyclic Aromatic Hydrocarbons (PAHs) from plastic^(*)

Test method: The migratory behaviour is examined with reference to Chapter V, Article 18 of Commission Regulation 10/2011 and its amendments. Presence of PAHs is detected by means of GC-MS.

Limit: Please refer to remark 1

The following food simulant and condition was applied:

Food simulant	Test duration / Temperature
Ethanol 50 %	2 hour(s) / 70 °C

Test No.:	1		
Sample No.:	1		
Migration ratio	325 ml / 2.4 dm ²		
Parameter	Unit	Result	Limit
Sum of 18 PAHs	mg/kg	n.d	n.d. (<0.01)

Abbreviations:

n.d. = Not detected

mg/kg = Milligram per kilogram

< = Less than

Remark:

- *1 Polycyclic aromatic hydrocarbons (PAHs) are not listed substances for the production of plastic materials acc. to Regulation (EU) No. 10/2011, Annex I. A threshold of detection <0.01 mg/kg should be met.

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3.5 Pentachlorophenol, Trichlorphenol and Tetrachlorphenol (Wood)^(*)

Test method: Ref. to 64 LFGB B82.02-8:2001

Limit: With reference to Resolution ResAP (2002) 1 on paper and board materials and articles intended to come into contact with foodstuffs

Test No.:	1				
Sample No.:	1				
Parameter	Unit	RL	Result	Limit	Technically preventable limit
Pentachlorophenol (PCP)	mg/kg	0.1	n.d.	0.15	-
Trichlorphenol (TriCP)	mg/kg	0.1	n.d.	-	n.d.
Tetrachlorphenol (TeCP)	mg/kg	0.1	n.d.	-	n.d.

Abbreviations:

n.d. = Not detected (<Reporting Limit)

RL = Reporting Limit

mg/kg = Milligram per kilogram

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3.6 Pesticides^(*)

Test method: Organic solvent extraction, GC-ECD, GC-MS

Table 1: Selected Pesticides being tested

Test No.:	1				
Sample No.:	1				
Selected Pesticides	Cas no.	Unit	RL	Result	Limit ⁽¹⁾
Allethrin	584-79-2	mg/kg	0.15	n.d.	n.d.
1-chloronaphthalene	90-13-1	mg/kg	0.15	n.d.	n.d.
2-chloronaphthalene	91-58-7	mg/kg	0.15	n.d.	n.d.
Chloropyrifos	2921-88-2	mg/kg	0.15	n.d.	n.d.
Chlorothalnil	1897-45-6	mg/kg	0.15	n.d.	n.d.
Cyfluthrin	68359-37-5	mg/kg	0.15	n.d.	n.d.
Cypermethrin	52315-07-8	mg/kg	0.15	n.d.	n.d.
DDE	3424-82-6, 72-55-9	mg/kg	0.15	n.d.	n.d.
DDT	50-29-3, 789-02-6	mg/kg	0.15	n.d.	n.d.
Diazinon	333-41-5	mg/kg	0.15	n.d.	n.d.
Dichlofluanid	1085-98-9	mg/kg	0.15	n.d.	n.d.
Dieldrin	60-57-1	mg/kg	0.15	n.d.	n.d.
α-Endosulfan	959-98-8	mg/kg	0.15	n.d.	n.d.
β-Endosulfan	33213-65-9	mg/kg	0.15	n.d.	n.d.
Fenitrothion	122-14-5	mg/kg	0.15	n.d.	n.d.
Fenthion	55-38-9	mg/kg	0.15	n.d.	n.d.
Fenvalerate	51630-58-1	mg/kg	0.15	n.d.	n.d.
Furmecyclox	60568-05-0	mg/kg	0.15	n.d.	n.d.
Hexachlorobenzene	118-74-1	mg/kg	0.15	n.d.	n.d.
Lindane(g-HCH)	58-89-9	mg/kg	0.15	n.d.	n.d.
Malathion	121-75-5	mg/kg	0.15	n.d.	n.d.
Methoxychlor	72-43-5	mg/kg	0.15	n.d.	n.d.
Parathion-ethyl	56-38-2	mg/kg	0.15	n.d.	n.d.
Parathion-methyl	298-00-0	mg/kg	0.15	n.d.	n.d.
Pentachloroanisole	1825-21-4	mg/kg	0.15	n.d.	n.d.
Permethrin	52645-53-1	mg/kg	0.15	n.d.	n.d.
Piperonyl butoxide	51-03-06	mg/kg	0.15	n.d.	n.d.
Propiconazole	60207-90-1	mg/kg	0.15	n.d.	n.d.

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Propoxur	114-26-1	mg/kg	0.15	n.d.	n.d.
Tebuconazole	107534-96-3	mg/kg	0.15	n.d.	n.d.
Tetrachlorvinylphos	22248-79-9	mg/kg	0.15	n.d.	n.d.
Tetramethrin	7696-12-0	mg/kg	0.15	n.d.	n.d.
Tolyfluamid	731-27-1	mg/kg	0.15	n.d.	n.d.

Abbreviations:

n.d. = Not detected (<Reporting Limit)

RL = Reporting Limit

mg/kg = Milligram per kilogram

Remark:

*1 Technically preventable limit

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3.7 Colourfastness^(*)

Test method: 24th Communication on the testing of plastics in Bundesgesundheitsbl. 15 (1972) 285

 Requirement: BfR Recommendations on Food Contact Materials (formerly "Plastics Recommendations") Part IX "Colorants for Plastics and other Polymers used in Commodities" - *No transfer of colorants to foodstuffs is permitted*

Test No.:	1
Sample No.:	1
Parameter - Colourfastness to	Difference between blank and filter paper contacted with sample
Water	No
Acetic acid 3 %	No
Ethanol 50 %	No

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3.8 Specific Migration of 2,4,6-Triamino-1,3,5-triazine

Test method: The migratory behaviour is examined with reference to Chapter V, Article 18 of Commission Regulation 10/2011 and its amendments. Presence of 2,4,6-Triamino-1,3,5-triazine is detected according to EN 13130-27.

Limit: Commission Regulation (EU) No 10/2011 and its amendments

The following food simulant and condition was applied:

Food simulant	Test duration / Temperature
Acetic acid 3 %	2 hour(s) / 70 °C

Results 3rd Migration:

Test No.:	1		
Sample No.:	1		
Migration ratio	325 ml / 2.4 dm ²		
Parameter	Unit	Result	Limit
2,4,6-Triamino-1,3,5-triazine	mg/kg	0.08	2.5

Abbreviations:

mg/kg = Milligram per kilogramm

< = Less than

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3.9 Specific Migration of Formaldehyde⁽¹⁾ (Articles within the Scope of (EU) No 284/2011)

Test method: The migratory behaviour is examined with reference to Chapter V, Article 18 of Commission Regulation 10/2011 and its amendments. Presence of Formaldehyde is detected according to EN 13130-23.

Limit: Commission Regulation (EU) No 10/2011 and its amendments

The following food simulatant and condition was applied:

Food simulatant	Test duration / Temperature
Acetic acid 3 %	2 hour(s) / 70 °C

Results 3rd Migration:

Test No.:	1		
Sample No.:	1		
Migration ratio	325 ml / 2.4 dm ²		
Parameter	Unit	Result ⁽²⁾	Limit
Formaldehyde	mg/kg	4	15

Abbreviations:

mg/kg = Milligram per kilogram

< = Less than

Remark:

*1 Including HMTA expressed as Formaldehyde

*2 The Formaldehyde migration was carried out on three articles, only the highest result for all migration tests is reported.

(*) Test results refer to 0244127702a 001

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4. Sample picture(s):



Item1/Sample 1

- END -

General Terms and Conditions of Business of TÜV Rheinland in Greater China

<p>Scope</p> <p>1.1 These General Terms and Conditions of Business of TÜV Rheinland in Greater China is made between the client and one or more member entities of TÜV Rheinland in Greater China as applicable as the case may be ("TÜV Rheinland").</p> <p>1.2 The following terms and conditions apply to agreed services including consultancy services, information, deliveries and similar services as well as ancillary services and other secondary obligations provided within the scope of contract performance.</p> <p>1.3 Any standard terms and conditions of the client of any nature shall not apply and shall hereby be expressly excluded. No standard contractual terms and conditions of the client shall form part of the contract even if TÜV Rheinland does not explicitly object to them.</p> <p>2. Quotations</p> <p>Unless otherwise agreed, all quotations submitted by TÜV Rheinland can be changed by TÜV Rheinland without notice prior to its acceptance and confirmation by the other party.</p> <p>3. Coming into effect and duration of contracts</p> <p>3.1 The contract shall come into effect for the agreed terms upon the quotation letter of TÜV Rheinland or a separate contractual document being signed by both contracting parties, or upon the works requested by the client being carried out by TÜV Rheinland. If the client instructs TÜV Rheinland without receiving a quotation from TÜV Rheinland (quotation), TÜV Rheinland is, in its sole discretion, entitled to accept the order by giving written notice of such acceptance (including notice sent via electronic means) or by performing the requested services.</p> <p>3.2 The contract term starts upon the coming into effect of the contract in accordance with article 3.1 and shall continue for the term agreed in the contract.</p> <p>3.3 If the contract provides for an extension of the contract term, the contract term will be extended by the term provided for in the contract unless terminated in writing by either party with a six-week notice prior to the end of the contractual term.</p> <p>4. Scope of services</p> <p>4.1 The scope of the services shall be decided solely by a unanimous declaration issued by both parties. If no such declaration exists, then the written confirmation of order by TÜV Rheinland shall be decisive.</p> <p>4.2 The agreed services shall be performed in compliance with the regulations in force at the time the contract is entered into.</p> <p>4.3 TÜV Rheinland is entitled to determine, in its sole discretion, the method and nature of the assessment unless otherwise agreed in writing or if mandatory provisions require a specific procedure to be followed.</p> <p>4.4 On execution of the work there shall be no simultaneous assumption of any guarantee of the correctness (proper quality) and working order of either tested or examined parts nor of the installation as a whole and its upstream and/or downstream processes, organisations, use and application in accordance with regulations, nor of the systems on which the installation is based. In particular, TÜV Rheinland shall assume no responsibility for the construction, selection of materials and assembly of installations examined, nor for their use and application in accordance with regulations unless these questions are expressly covered by the contract.</p> <p>4.5 In the case of inspection work, TÜV Rheinland shall not be responsible for the accuracy or checking of the safety programmes or safety regulations on which the inspections are based, unless otherwise expressly agreed in writing.</p> <p>5. Performance periods/dates</p> <p>5.1 The contractually agreed periods/dates of performance are based on estimates of the work involved which are prepared in line with the details provided by the client. They shall only be binding if being confirmed as binding by TÜV Rheinland in writing.</p> <p>5.2 If binding periods of performance have been agreed, these periods shall not commence until the client has submitted all required documents to TÜV Rheinland.</p> <p>5.3 Articles 5.1 and 5.2 also apply, even without express approval by the client, to all extensions of agreed periods/dates of performance not caused by TÜV Rheinland.</p> <p>6. The client's obligation to cooperate</p> <p>6.1 The client shall guarantee that all cooperation required on its part, its agents or third parties will be provided in good time and at no cost to TÜV Rheinland.</p> <p>6.2 Design documents, supplies, auxiliary staff, etc. necessary for performance of the services shall be made available free of charge by the client. Moreover, collaborative action of the client must be undertaken in accordance with legal provisions, standards, safety regulations and accident prevention instructions.</p> <p>6.3 The client shall bear any additional cost incurred on account of work having to be redone or being delayed as a result of late, incorrect or incomplete information provided by or lack of proper cooperation from the client. Even where a fixed or maximum price is agreed, TÜV Rheinland shall be entitled to charge extra fees for such additional expense.</p> <p>7. Invoicing of work</p> <p>7.1 If the scope of performance is not laid down in writing when the order is placed, invoicing shall be based on costs actually incurred. If no price is agreed in writing, invoicing shall be made in accordance with the price list of TÜV Rheinland valid at the time of performance.</p> <p>7.2 Unless otherwise agreed, work shall be invoiced according to the progress of the work.</p> <p>7.3 If the execution of an order extends over more than one month and the value of the contract or the agreed fixed price exceeds €2,500.00 or equivalent value in local currency, TÜV Rheinland may demand payments on account or in instalments.</p> <p>8. Payment terms</p> <p>8.1 All invoice amounts shall be due for payment without deduction on receipt of the invoice. No discounts shall be granted.</p> <p>8.2 Payments shall be made to the bank account of TÜV Rheinland as indicated on the invoice, stating the invoice and customer numbers.</p>	<p>8.3 In cases of default of payment, TÜV Rheinland shall be entitled to claim default interest at the applicable short term loan interest rate publicly announced by a reputable commercial bank in the country where TÜV Rheinland is located. At the same time, TÜV Rheinland reserves the right to claim further damages.</p> <p>8.4 Should the client default in payment of the invoice despite being granted a reasonable grace period, TÜV Rheinland shall be entitled to cancel the contract, withdraw the certificate, claim damages for non-performance and refuse to continue performance of the contract.</p> <p>8.5 The provisions set forth in article 8.4 shall also apply in cases involving returned cheques, cessation of payment, commencement of insolvency proceedings against the client's assets or cases in which the commencement of insolvency proceedings has been dismissed due to lack of assets.</p> <p>8.6 Objections to the invoices of TÜV Rheinland shall be submitted in writing within two weeks of receipt of the invoice.</p> <p>8.7 TÜV Rheinland shall be entitled to demand appropriate advance payments.</p> <p>8.8 TÜV Rheinland shall be entitled to raise its fees at the beginning of a month if overheads and/or purchase costs have increased. In this case, TÜV Rheinland shall notify the client in writing of the rise in fees. This notification shall be issued one month prior to the date on which the rise in fees shall come into effect (period of notice of changes in fees). If the rise in fees remains under 5% per contractual year, the client shall not have the right to terminate the contract. If the rise in fees exceeds 5% per contractual year, the client shall be entitled to terminate the contract by the end of the period of notice of changes in fees. If the contract is not terminated, the changed fees shall be deemed to have been agreed upon by the time of the expiry of the notice period.</p> <p>8.9 Only legally established and undisputed claims may be offset against claims by TÜV Rheinland.</p> <p>9. Acceptance</p> <p>9.1 Any part of the work ordered which is complete in itself may be presented by TÜV Rheinland for acceptance as an instalment. The client shall be obliged to accept it immediately.</p> <p>9.2 If the client fails to fulfil its acceptance obligation immediately, acceptance shall be deemed to have taken place 4 calendar weeks after completion of the work provided that TÜV Rheinland has specifically made the client aware of the aforementioned deadline upon completion of the work.</p> <p>10. Confidentiality</p> <p>10.1 For the purpose of these terms and conditions, "confidential information" means all information, documents, images, drawings, know-how, data, samples and project documentation which one party (the "disclosing party") hands over, transfers or otherwise discloses to the other party (the "receiving party"). Confidential information also includes paper copies and electronic copies of such information.</p> <p>10.2 The disclosing party shall mark all confidential information disclosed in written form as confidential before passing it onto the receiving party. The same applies to confidential information transmitted by e-mail. If confidential information is disclosed orally, the receiving party shall be appropriately informed in advance and the disclosing party shall confirm in writing the confidentiality nature of the information within five working days of oral disclosure. Where the disclosing party fails to do so within the stipulated period, the receiving party shall not take any confidentiality obligations hereunder towards such information.</p> <p>10.3 All confidential information which the disclosing party transmits or otherwise discloses to the receiving party during performance of work by TÜV Rheinland:</p> <p>a) may only be used by the receiving party for the purposes of performing the contract, unless expressly otherwise agreed in writing by the disclosing party;</p> <p>b) may not be copied, distributed, published or otherwise disclosed by the receiving party, unless this is necessary for fulfilling the purpose of the contract or TÜV Rheinland is required to pass on confidential information, inspection reports or documentation to the government authorities, judicial court, accreditation bodies or third parties that are involved in the performance of the contract;</p> <p>c) must be treated by the receiving party with the same level of confidentiality as the receiving party uses to protect its own confidential information, but never with a lesser level of confidentiality than that which is reasonably required.</p> <p>10.4 The receiving party may disclose any confidential information received from the disclosing party only to those of its employees who need this information to perform the services required for the contract. The receiving party undertakes to obligate these employees to observe the same level of secrecy as set forth in this confidentiality clause.</p> <p>10.5 Information for which the receiving party can furnish proof that:</p> <p>a) it was generally known at the time of disclosure or has become general knowledge without violation of this confidentiality clause by the receiving party; or</p> <p>b) it was disclosed to the receiving party by a third party entitled to disclose this information; or</p> <p>c) the receiving party already possessed this information prior to disclosure by the disclosing party; or</p> <p>d) the receiving party developed it itself, irrespective of disclosure by the disclosing party, shall not be deemed to constitute "confidential information" as defined in this confidentiality clause.</p> <p>10.6 All confidential information shall remain the property of the disclosing party. The receiving party hereby agrees to immediately (i) return all confidential information, including all copies, to the disclosing party, and/or (ii) on request by the disclosing party, to destroy all confidential information, including all copies, and confirm the destruction of this confidential information to the disclosing party in writing, at any time if so requested by the disclosing party but at the latest and without special request after termination or expiry of the contract. This does not extend to include reports and certificates prepared for the client solely for the purpose of fulfilling the obligations under the contract, which shall remain with the client. However, TÜV Rheinland is entitled to make file copies of such reports, certificates and confidential information that forms the basis for preparing these reports and certificates in order to evidence the correctness of its results and for general documentation purposes required by laws, regulations and the requirements of working procedures of TÜV Rheinland.</p> <p>10.7 From the start of the contract and for a period of three years after termination or expiry of the contract, the receiving party shall maintain strict secrecy of all confidential information and shall not disclose this information to any third parties or use it for itself.</p>	<p>11. Copyrights</p> <p>11.1 TÜV Rheinland shall retain all exclusive copyrights in the expert reports, test results, calculations, presentations etc. prepared by TÜV Rheinland.</p> <p>11.2 The client may only use such expert reports, test results, calculations, presentations etc. prepared within the scope of the contract for the contractually agreed purpose.</p> <p>11.3 The client may use test reports, test results, expert reports, etc. only complete and unshortened. Any publication or duplication for advertising purposes needs the prior written approval of TÜV Rheinland.</p> <p>12. Liability of TÜV Rheinland</p> <p>12.1 Irrespective of the legal basis, in the event of a breach of contractual obligations or tort, the liability of TÜV Rheinland for all damages, losses and reimbursement of expenses caused by TÜV Rheinland, its legal representatives and/or employees shall be limited to: (i) in the case of a contract with a fixed overall fee, three times the overall fee for the entire contract; (ii) in the case of a contract for annually recurring services, the agreed annual fee; (iii) in the case of a contract expressly charged on a time and material basis, a maximum of 20,000 Euro or equivalent amount in local currency; and (iv) in the case of a framework agreement that provides for the possibility of placing individual orders, three times of the fee for the individual order under which the damages or losses have occurred. Notwithstanding the above, in the event that the total and accumulated liability calculated according to the foregoing provisions exceeds 2.5 Million Euro or equivalent amount in local currency, the total and accumulated liability of TÜV Rheinland shall be only limited to and shall not exceed the said 2.5 Million Euro or equivalent amount in local currency.</p> <p>12.2 The limitation of liability according to article 12.1 above shall not apply to damages and/or losses caused by malice, intent or gross negligence on the part of TÜV Rheinland or its vicarious agents. Such limitation shall not apply to damages for a person's death, physical injury or illness.</p> <p>12.3 In cases involving a fundamental breach of contract, TÜV Rheinland will be liable even where minor negligence is involved. For this purpose, a "fundamental breach" is breach of a material contractual obligation, the performance of which permits the due performance of the contract. Any claim for damages for a fundamental breach of contract shall be limited to the amount of damages reasonably foreseen as a possible consequence of such breach of contract at the time of the breach (reasonably foreseeable damages), unless any of the circumstances described in article 12.2 applies.</p> <p>12.4 TÜV Rheinland shall not be liable for the acts of the personnel made available by the client to support TÜV Rheinland in the performance of its services under the contract, unless such personnel made available is regarded as vicarious agent of TÜV Rheinland. If TÜV Rheinland is not liable for the acts of the personnel made available by the client under the foregoing provision, the client shall indemnify TÜV Rheinland against any claims made by third parties arising from or in connection with such personnel's acts.</p> <p>12.5 The limitation periods for claims for damages shall be based on statutory provisions.</p> <p>12.6 None of the provisions of this article 12 changes the burden of proof to the disadvantage of the client.</p> <p>13. Partial invalidity, written form, place of jurisdiction and dispute resolution</p> <p>13.1 All amendments and supplements must be in writing in order to be effective. This also applies to amendments and supplements to this clause 13.1.</p> <p>13.2 Should one or several of the provisions under the contract and/or these terms and conditions be or become ineffective, the contracting parties shall replace the invalid provision with a legally valid provision that comes closest to the content of the invalid provision in legal and commercial terms.</p> <p>13.3 Unless otherwise stipulated in the contract, the governing law of the contract and these terms and conditions shall be chosen following the rules as below:</p> <p>a) if TÜV Rheinland in question is legally registered and existing in the People's Republic of China, the contracting parties hereby agree that the contract and these terms and conditions shall be governed by the laws of the People's Republic of China.</p> <p>b) if TÜV Rheinland in question is legally registered and existing in Taiwan, the contracting parties hereby agree that the contract and these terms and conditions shall be governed by the laws of Taiwan.</p> <p>c) if TÜV Rheinland in question is legally registered and existing in Hong Kong, the contracting parties hereby agree that the contract and these terms and conditions shall be governed by the laws of Hong Kong.</p> <p>13.4 Any dispute in connection with the contract and these terms and conditions or the execution thereof shall be settled friendly through negotiations. Unless otherwise stipulated in the contract, if no settlement or no agreement in respect of the extension of the negotiation period can be reached within two months of the arising of the dispute, the dispute shall be submitted:</p> <p>a) in the case of TÜV Rheinland in question being legally registered and existing in the People's Republic of China, to China International Economic and Trade Arbitration Commission (CIETAC) to be settled by arbitration under the Arbitration Rules of CIETAC in force when the arbitration is submitted. The arbitration shall take place in Beijing, Shanghai, Shenzhen or Chongqing as appropriately chosen by the claiming party.</p> <p>b) in the case of TÜV Rheinland in question being legally registered and existing in Taiwan, to Chinese Arbitration Association Taipei Branch to be arbitrated in accordance with its then current Rules of Arbitration. The arbitration shall take place in Taipei.</p> <p>c) in the case of TÜV Rheinland being legally registered and existing in Hong Kong, to Hong Kong International Arbitration Centre (HKIAC) to be settled by arbitration under the HKIAC Administered Arbitration Rules in force when the Notice of Arbitration is submitted in accordance with these rules. The arbitration shall take place in Hong Kong.</p> <p>The decision of the relevant arbitration tribunal shall be final and binding on both parties. The arbitration fee shall be borne by the losing party.</p>
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ECOFFEE CUP
7/35-37 LUDGATE HILL
LONDON
EC4M 7JN
UNITED KINGDOM

Test Report No. BAN 264038/2
Issue Date: 7th March 2019

Attn: Oliver Wessely

The following sample was submitted and identified by the client as:

Sample Name: Ecoffee Cup.

Sample Reference: 650 Series.

Sample Description: A cup with a black skull pattern.

Sample Submitted: 28th January 2019

Testing Period: Testing conducted between 28th January 2019 and 7th March 2019

Testing Requested: Microwave Resistance (in house method ANA009)

Results: Microwave resistance was tested by subjecting the article to 10 minutes (3 x 200 seconds) of full power in a 1000W microwave while filled with a water soaked sponge. Immediately before and after exposure the item was compared with a control to assess any changes caused by the process.
The testing was carried out in duplicate.

The article showed no signs of visible damage or deterioration following this test.

Signed for and on behalf of
SGS United Kingdom Ltd.



Tracey McKenna BSc (Hons)
Chemistry Manager

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Visual Assessment Before Testing

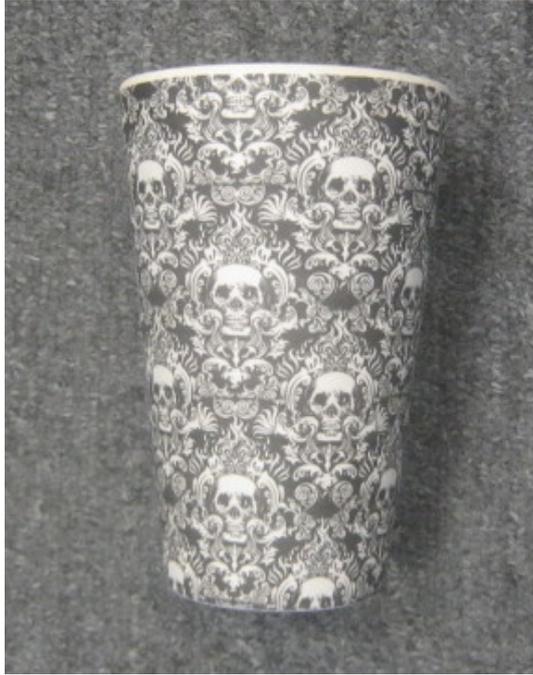
Imperfections noted		
	Sample 1	Sample 2
Crazing	None	None
Cracking	None	None
Fading	None	None
Imperfections	None	None

Visual Assessment After Testing

Changes noted		
	Sample 1	Sample 2
Crazing	None	None
Cracking	None	None
Fading	None	None
Imperfections	None	None

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Registered in England No. 1193985 Rossmore Business Park, Ellesmere Port, Cheshire CH65 3EN www.sgs.com
Member of SGS Group (SA Group)



ECOFFEE CUP
 7/35-37 LUDGATE HILL
 LONDON
 EC4M 7JN
 UNITED KINGDOM
 Attn: Oliver Wessely

Test Report No. BAN 264037/2a
Amending and Superseding Test Report BAN264037/2
Issue Date: 6th March 2019

The following sample was submitted and identified by the client as:

- Sample Name:** Ecoffee Cup.
- Sample Description:** Cup with orange and grey grain like pattern on the exterior.
- Sample Reference:** 650 series - (patterns)
- Sample Receiving Date:** 28th January 2019
- Testing Period:** Testing conducted between 12th February 2019 and 19th February 2019
(Please note that this testing was conducted at another laboratory within the SGS group of companies)
- Test Requested:** Please refer to the result summary
- Test Method & Results:** Please refer to next page(s)

Result Summary:

Test Requested	Conclusion
Bisphenol A (BPA) content	See Result

Signed for and on behalf of
 SGS United Kingdom Ltd.

.....
 Jo Pinkess BA (Hons) C Text ATI
 Operations Manager

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Test Results:

Bisphenol A (BPA) content

Method: Solvent extraction

Analysis was performed by High Performance Liquid Chromatography with Mass Spectrometer (HPLC-MS) / Gas Chromatography Mass Spectrometer (GC-MS)

Specimen Description	MDL (mg/kg)	Result(s) (mg/kg)
1. Beige cup with external orange and grey pattern.	0.1	ND

Note:

- 1. mg/kg = milligram per kilogram
- 2. ND = Not Detected (lower than MDL)
- 3. MDL = Method Detection Limit



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ECOFFEE CUP
7/35-37 LUDGATE HILL
LONDON
EC4M 7JN
UNITED KINGDOM
Attn: Oliver Wessely

Test Report No. BAN 264037/1a
Amending and Superseding Test Report BAN264037/1
Issue Date: 6th March 2019

The following sample was submitted and identified by the client as:

Sample Name: Ecoffee Cup.
Sample Reference: 650 series - (patterns)
Details of Sample: Cup with orange and grey grain like pattern on the exterior.
Date of Receipt: 28th January 2019
Testing Period: Testing conducted between 12th February 2019 and 19th February 2019
(Please note that this testing was subcontracted to another laboratory with the SGS Group of Companies)
Test Method & Results: Please refer to next page(s)

Result Summary:

Test Requested	Conclusion
European Commission Regulation (EU) No 10/2011 and its amendments	--
a) Plastic - Phthalates content	Pass

Signed for and on behalf of
SGS United Kingdom Ltd.



.....
Jo Pinkess BA (Hons) C Text ATI
Operations Manager

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Test Results:

European Commission Regulation (EU) No 10/2011 and its amendments

a) Plastic - Phthalates content

Method: With reference to CPSC-CH-C1001-09.3. Analysis was performed by Gas Chromatography / Mass Spectrometry (GC-MS).

Test Item	Result (%)	Reporting Limit (%)	Permissible Limit (%)
Specimen No.	1		
Dibutyl Phthalate (DBP)	ND	0.003	0.05
Benzylbutyl Phthalate (BBP)	ND	0.003	0.1
Bis-(2-ethylhexyl) Phthalate (DEHP)	ND	0.003	0.1
Diisononyl Phthalate (DINP)	ND	0.01	0.1
Diisodecyl Phthalate (DIDP)	ND	0.01	0.1
Comment	Pass	--	--

Sample Description:

1. Beige cup with external orange and grey pattern.

Note:

1. ND = Not Detected
2. % = percentage or weight by weight

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ECOFFEE CUP
7/35-37 LUDGATE HILL
LONDON
EC4M 7JN
UNITED KINGDOM

Test Report No. BAN 266409/1
Issue Date: 9th May 2019

Attn: Oliver Wessely

The following sample was submitted and identified by the client as:

Sample Name: Blue Silicone Lids & Bands.
Sample Reference: None Supplied.
Sample Description: Blue silicone lids and bands from a hot drinks cup.
Sample Submitted: 18th March 2019
Testing Period: Testing conducted between 18th March 2019 and 9th May 2019
Testing Requested: Microwave Resistance (in house method ANA009)
Results: Microwave resistance was tested by subjecting the article to 10 minutes (3 x 200 seconds) of full power in a 1000W microwave while filled with water. Immediately before and after exposure the item was compared with a control to assess any changes caused by the process. The testing was carried out in duplicate.

The article showed no signs of visible damage or deterioration following this test.

Signed for and on behalf of
SGS United Kingdom Ltd.



.....
Tracey McKenna BSc (Hons)
Chemistry Manager

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Visual Assessment Before Testing

Imperfections noted		
	Sample 1	Sample 2
Crazing	None	None
Cracking	None	None
Fading	None	None
Imperfections	None	None

Visual Assessment After Testing

Changes noted		
	Sample 1	Sample 2
Crazing	None	None
Cracking	None	None
Fading	None	None
Imperfections	None	None

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ECOFFEE CUP
7/35-37 LUDGATE HILL
LONDON
EC4M 7JN
UNITED KINGDOM
Attn: Oliver Wessely

Test Report No. BAN 264039/2a
Amending and Superseding Test Report BAN264039/2
Issue Date: 6th March 2019

The following sample was submitted and identified by the client as:

Sample Name: Ecoffee Cup.

Sample Description: A black cup.

Sample Reference: 650 series - (Solids)

Sample Receiving Date: 28th January 2019

Testing Period: Testing conducted between 12th February 2019 and 19th February 2019
(Please note that this testing was conducted at another laboratory within the SGS group of companies)

Test Requested: Please refer to the result summary

Test Method & Results: Please refer to next page(s)

Result Summary:

Test Requested	Conclusion
Bisphenol A (BPA) content	See Results

Signed for and on behalf of
SGS United Kingdom Ltd.

.....
Jo Pinkess BA (Hons) C Text ATI
Operations Manager

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Test Results:

Bisphenol A (BPA) content

Method: Solvent extraction

Analysis was performed by High Performance Liquid Chromatography with Mass Spectrometer (HPLC-MS) / Gas Chromatography Mass Spectrometer (GC-MS)

Specimen Description	MDL (mg/kg)	Result (mg/kg)
	1	
1. Black cup (Body)	0.1	ND

Note:

1. mg/kg = milligram per kilogram
2. ND = Not Detected (lower than MDL)
3. MDL = Method Detection Limit



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 LONDON
 EC4M 7JN
 UNITED KINGDOM

Test Report No. BAN 264039/1a
Amending and Superseding Test Report BAN264039/1
Issue Date: 6th March 2019

Attn: Oliver Wessely

The following sample was submitted and identified by the client as:

Sample Name: Ecoffee Cup
Sample Reference: 650 series - (Solids)
Details of Sample: A black cup.
Date of Receipt: 28th January 2019
Testing Period: Testing conducted between 12th February 2019 and 19th February 2019
(Please note that this testing was subcontracted to another laboratory with the SGS Group of Companies)
Test Method & Results: Please refer to next page(s)

Result Summary:	Test Requested	Conclusion
	European Commission Regulation (EU) No 10/2011 and its amendments	--
	a) Plastic - Phthalates content	Pass

Signed for and on behalf of
 SGS United Kingdom Ltd.



.....
 Jo Pinkess BA (Hons) C Text ATI
 Operations Manager

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Test Results:

European Commission Regulation (EU) No 10/2011 and its amendments

a) Plastic - Phthalates content

Method: With reference to CPSC-CH-C1001-09.3. Analysis was performed by Gas Chromatography / Mass Spectrometry (GC-MS).

Test Item	Result (%)	Reporting Limit (%)	Permissible Limit (%)
Specimen No.	1		
Dibutyl Phthalate (DBP)	ND	0.003	0.05
Benzylbutyl Phthalate (BBP)	ND	0.003	0.1
Bis-(2-ethylhexyl) Phthalate (DEHP)	ND	0.003	0.1
Diisononyl Phthalate (DINP)	ND	0.01	0.1
Diisodecyl Phthalate (DIDP)	ND	0.01	0.1
Comment	Pass	--	--

Sample Description:

1. Black cup

Note:

1. ND = Not Detected
2. % = percentage by weight

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End of Report

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Test Report No.: 244158677a1 001

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Client: Ecoffee Cup First Person Limited (trade as Ecoffee Cup)
First Person Ltd (T/A Ecoffee Cup) Suite D, Bourne House Prince Edward Street
Berkhamsted HP4 3EZ United Kingdom

Buyer's name: n.a.

Manufacturer's name: n.a.

Test item(s): Natural Fibre (bamboo and corn stalk) Coffee Cup -Ecoffee Cup

Identification / Model No(s): PO0679-TJ20190305

Sample Receiving date: 2019-06-24

Testing Period: 2019-07-16 to 2019-07-23

Test specification:

Test conclusion:

Selected test(s) by client:

- Specific Migration of Formaldehyde(1) (Articles within the Scope of (EU) No 284/2011) PASS

Other Information:

Country of Origin: China

For and on behalf of TÜV Rheinland (Shanghai) Co., Ltd.



2019-07-30

Date

Amy Zhao / Technical Manager

Name / Position



Test result is drawn according to the kind and extent of tests performed.

This test report relates to the a. m. test sample. Without permission of the test center this test report is not permitted to be duplicated in extracts. This test report does not entitle to carry any safety mark on this or similar products.

Test Report No.: 244158677a1 001

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Indication: Food contact
Product: Commodity, contact with foodstuff

Description of test specimen

Item

1 Natural Fibre (bamboo and corn stalk) Coffee Cup -Ecoffee Cup

1. Material List:

Sample No.	Material	Color	Location
1	Plastic, Melamine with bamboo fibre and corn stalk	Mint	Cup interior

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2. Overall Results:

Test No.	Tested Item	Conclusion
1	Specific Migration of Formaldehyde(1) (Articles within the Scope of (EU) No 284/2011)	Pass

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3. Results

3.1 Specific Migration of Formaldehyde⁽¹⁾ (Articles within the Scope of (EU) No 284/2011)

Test method: The migratory behaviour is examined with reference to Chapter V, Article 18 of Commission Regulation 10/2011 and its amendments. Presence of Formaldehyde is detected according to EN 13130-23.

Limit: Commission Regulation (EU) No 10/2011 and its amendments

The following food simulant and condition was applied:

Food simulant	Test duration / Temperature
Acetic acid 3 %	2 hour(s) / 70 °C

Results 3rd Migration:

Test No.:	1		
Sample No.:	1		
Migration ratio	350 ml / 2.6 dm ²		
Parameter	Unit	Result ⁽²⁾	Limit
Formaldehyde	mg/kg	< 3	15

Abbreviations:

mg/kg = Milligram per kilogram

< = Less than

Remark:

*1 Including HMTA expressed as Formaldehyde

*2 The Formaldehyde migration was carried out on three articles, only the highest result for all migration tests is reported.

4. Sample picture(s):



Item 1



Sample 1

- END -

General Terms and Conditions of Business of TÜV Rheinland in Greater China

1. **Scope**
 - 1.1 These General Terms and Conditions of Business of TÜV Rheinland in Greater China ("GTCC") is made between the client and one or more member entities of TÜV Rheinland in Greater China as applicable as the case may be ("TÜV Rheinland"). The Greater China hereafter refers to Mainland China, Hong Kong and Taiwan. The client hereof includes:
 - (i) a natural person capable to form legally binding contracts under the applicable laws who concludes the contract not for the purpose of a daily use;
 - (ii) the incorporated or unincorporated entity duly organized, validly existing and capable to form legally binding contracts under the applicable law.
 - 1.2 The following terms and conditions apply to agreed services including consultancy services, information, deliveries and similar services as well as ancillary services and other secondary obligations provided within the scope of contract performance.
 - 1.3 Any standard terms and conditions of the client of any nature shall not apply and shall hereby be expressly excluded. No standard contractual terms and conditions of the client shall form part of the contract even if TÜV Rheinland does not explicitly object to them.
 - 1.4 In the context of an ongoing business relationship with the client, this GTCC shall also apply to future contracts with the client without TÜV Rheinland having to refer to them separately in each individual case.
 2. **Quotations**

Unless otherwise agreed, all quotations submitted by TÜV Rheinland can be changed by TÜV Rheinland without notice prior to its acceptance and confirmation by the other party.
 3. **Coming into effect and duration of contracts**
 - 3.1 The contract shall come into effect for the agreed terms upon the quotation letter of TÜV Rheinland or a separate contractual document being signed by both contracting parties, or upon the works requested by the client being carried out by TÜV Rheinland. If the client instructs TÜV Rheinland without receiving a quotation from TÜV Rheinland (quotation), TÜV Rheinland is, in its sole discretion, entitled to accept the order by giving written notice of such acceptance (including notice sent via electronic means) or by performing the requested services.
 - 3.2 The contract term starts upon the coming into effect of the contract in accordance with article 3.1 and shall continue for the term agreed in the contract.
 - 3.3 If the contract provides for an extension of the contract term, the contract term will be extended by the term provided for in the contract unless terminated in writing by either party with a six-week notice prior to the end of the contractual term.
 4. **Scope of services**
 - 4.1 The scope and type of the services to be provided by TÜV Rheinland shall be specified in the contractually agreed service scope of TÜV Rheinland by both parties. If no such separate service scope of TÜV Rheinland exists, then the written confirmation of order by TÜV Rheinland shall be decisive for the service to be provided.
 - 4.2 The agreed services shall be performed in compliance with the regulations in force at the time the contract is entered into.
 - 4.3 TÜV Rheinland is entitled to determine, in its sole discretion, the method and nature of the assessment unless otherwise agreed in writing or if mandatory provisions require a specific procedure to be followed.
 - 4.4 On execution of the work there shall be no simultaneous assumption of any guarantee of the correctness (proper quality) and working order of either tested or examined parts nor of the installation as a whole and its upstream and/or downstream processes, organisations, use and application in accordance with regulations, nor of the systems on which the installation is based. In particular, TÜV Rheinland shall assume no responsibility for the construction, selection of materials and assembly of installations examined, nor for their use and application in accordance with regulations, unless these questions are expressly covered by the contract.
 - 4.5 In the case of inspection work, TÜV Rheinland shall not be responsible for the accuracy or checking of the safety programmes or safety regulations on which the inspections are based, unless otherwise expressly agreed in writing.
 - 4.6 If mandatory legal regulations and standards or official requirements for the agreed service scope change after conclusion of the contract, with a written notice to the client, TÜV Rheinland shall be entitled to additional remuneration for resulting additional expenses.
 - 4.7 The services to be provided by TÜV Rheinland under the contract are agreed exclusively with the client. A contract of third parties with the services of TÜV Rheinland, as well as making available of and justifying confidence in the work results (test reports, test results, expert reports, etc.) is not part of the agreed services. This also applies if the client passes on work results - in full or in extracts - to third parties in accordance with clause 11.4.
 5. **Performance periods/dates**
 - 5.1 The contractually agreed periods/dates of performance are based on estimates of the work involved which are prepared in line with the details provided by the client. They shall only be binding if being confirmed as binding by TÜV Rheinland in writing.
 - 5.2 If binding periods of performance have been agreed, these periods shall not commence until the client has submitted all required documents to TÜV Rheinland.
 - 5.3 Articles 5.1 and 5.2 also apply, even without express approval by the client, to all extensions of agreed periods/dates of performance not caused by TÜV Rheinland.
 - 4TUV Rheinland is not responsible for a delay in performance, in particular if the client has not fulfilled his duties to cooperate in accordance with clause 6.1 or has not done so in time and, in particular, has not provided TÜV Rheinland with all documents and information required for the performance of the service as specified in the contract.
 - 5.4 If the performance of TÜV Rheinland is delayed due to unforeseeable circumstances such as force majeure, strikes, business disruptions, governmental regulations, transport obstacles, etc., TÜV Rheinland is entitled to postpone performance for a reasonable period of time which corresponds at least to the duration of the hindrance plus any time period which may be required to resume performance.
6. **The client's obligation to cooperate**
 - 6.1 The client shall guarantee that all cooperation required on its part, its agents or third parties will be provided in good time and at no cost to TÜV Rheinland.
 - 6.2 Design documents, supplies, auxiliary staff, etc. necessary for performance of the services shall be made available free of charge by the client. Moreover, collaborative action of the client must be undertaken in accordance with legal provisions, standards, safety regulations and accident prevention instructions. And the client represents and warrants that:
 - a) it has required statutory qualifications;
 - b) the product, service or management system to be certified complies with applicable laws and regulations; and
 - c) it doesn't have any illegal and dishonest behaviours or is not included in the list of Enterprises with Serious Illegal and Dishonest Acts of People's Republic of China.If the client breaches the aforesaid representations and warranties, TÜV Rheinland is entitled to i) immediately terminate the contract/order without prior notice; and ii) withdraw the issued testing reports/certificates if any.
 - 6.3 The client shall bear any additional cost incurred on account of work having to be redone or being delayed as a result of late, incorrect or incomplete information provided by or lack of proper cooperation from the client. Even where a fixed or maximum price is agreed, TÜV Rheinland shall be entitled to charge extra fees for such additional expense.
 7. **Prices**
 - 7.1 If the scope of performance is not laid down in writing when the order is placed, invoicing shall be based on costs actually incurred. If no price is agreed in writing, invoicing shall be made in accordance with the price list of TÜV Rheinland valid at the time of performance.
 - 7.2 Unless otherwise agreed, work shall be invoiced according to the progress of the work.
 - 7.3 If the execution of an order extends over more than one month and the value of the contract or the agreed fixed price exceeds €25,000.00 or equivalent value in local currency, TÜV Rheinland may demand payments on account or in instalments.
 8. **Payment terms**
 - 8.1 All invoice amounts shall be due for payment without deduction on receipt of the invoice. No discounts and rebates shall be granted.
 - 8.2 Payments shall be made to the bank account of TÜV Rheinland as indicated on the invoice, stating the invoice and client numbers.
 - 8.3 In cases of default of payment, TÜV Rheinland shall be entitled to claim default interest at the applicable short term loan interest rate publicly announced by a reputable commercial bank in the country where TÜV Rheinland is located. At the same time, TÜV Rheinland reserves the right to claim further damages.
 - 8.4 Should the client default in payment of the invoice despite being granted a reasonable grace period, TÜV Rheinland shall be entitled to cancel the contract, withdraw the certificate, claim damages for non-performance and refuse to continue performance of the contract.
 - 8.5 The provisions set forth in article 8.4 shall also apply in cases involving returned cheques, cessation of payment, commencement of insolvency proceedings against the client's assets or cases in which the commencement of insolvency proceedings has been dismissed due to lack of assets.
 - 8.6 Objections to the invoices of TÜV Rheinland shall be submitted in writing within two weeks of receipt of the invoice.
 - 8.7 TÜV Rheinland shall be entitled to demand appropriate advance payments.
 - 8.8 TÜV Rheinland shall be entitled to raise its fees at the beginning of a month if overheads and/or purchase costs have increased. In this case, TÜV Rheinland shall notify the client in writing of the rise in fees. This notification shall be issued one month prior to the date on which the rise in fees shall come into effect (period of notice of changes in fees). If the rise in fees remains under 5% per contractual year, the client shall not have the right to terminate the contract. If the rise in fees exceeds 5% per contractual year, the client shall be entitled to terminate the contract by the end of the period of notice of changes in fees. If the contract is not terminated, the changed fees shall be deemed to have been agreed upon by the time of the expiry of the notice period.
 - 8.9 Only legally established and undisputed claims may be offset against claims by TÜV Rheinland.
9. **Acceptance of work**
 - 9.1 Any part of the work result ordered which is complete in itself may be presented by TÜV Rheinland for acceptance as an instalment. The client shall be obliged to accept it immediately.
 - 9.2 If acceptance is required or contractually agreed in an individual case, this shall be deemed to have taken place two (2) weeks after completion and handover of the work, unless the client refuses acceptance within this period stating at least one fundamental breach of contract by TÜV Rheinland.
 - 9.3 The client is not entitled to refuse acceptance due to insignificant breach of contract by TÜV Rheinland.
 - 9.4 If acceptance is excluded according to the nature of the work performance of TÜV Rheinland, the completion of the work shall take its place.
 - 9.5 If the client was unable to make use of the time windows provided for within the scope of a certification procedure for auditing/performance by TÜV Rheinland and the certificate is therefore to be withdrawn (e.g. performance of surveillance audits), TÜV Rheinland is entitled to immediately charge a lump-sum compensation of 10% of the order amount as compensation for expenses. The client reserves the right to prove that the TÜV Rheinland has incurred no damage whatsoever or only a considerably lower damage than the above lump sum.
 - 9.6 Insofar as the client has undertaken in the contract to accept services, TÜV Rheinland shall also be entitled to charge lump-sum damages in the amount of 10% of the order amount as compensation for expenses if the service is not called within one year after the order has been placed. The client reserves the right to prove that the TÜV Rheinland has incurred no damage whatsoever or only a considerably lower damage than the above mentioned lump sum.
 10. **Confidentiality**
 - 10.1 For the purpose of these terms and conditions, "confidential information" means all information, documents, images, drawings, know-how, data, samples and project documentation which one party (the "disclosing party") hands over, transfers or otherwise discloses to the other party (the "receiving party"), and the confidential information created during performance of work by TÜV Rheinland, including product testing data, defects, conformity to the technical standard and related reports. Confidential information also includes paper copies and electronic copies of such information. Confidential information is expressly not the data and know-how collected, compiled or otherwise obtained by TÜV Rheinland (non-personal) within the scope of the provision of services by TÜV Rheinland. TÜV Rheinland is entitled to store, use, further develop and disseminate on the data obtained in connection with the provision of services for the purposes of developing new services, improving services and analysing the provision of services.
 - 10.2 The disclosing party shall mark all confidential information disclosed in written form as confidential before passing it onto the receiving party. The same applies to confidential information transmitted by e-mail. If confidential information is disclosed orally, the receiving party shall be appropriately informed in advance and the disclosing party shall confirm in writing the confidentiality nature of the information and the giving of oral disclosure. Where the disclosing party fails to do so within the stipulated period, the receiving party shall not take any confidentiality obligations hereunder towards such information.
 - 10.3 All confidential information which the disclosing party transmits or otherwise discloses to the receiving party and which is created during performance of work by TÜV Rheinland:
 - a) may only be used by the receiving party for the purposes of performing the contract, unless expressly otherwise agreed in writing by the disclosing party;
 - b) may not be copied, distributed, published or otherwise disclosed by the receiving party, unless this is necessary for fulfilling the purpose of the contract or TÜV Rheinland is required to pass on confidential information, inspection reports or documentation to the government authorities, judicial court, accreditation bodies or third parties that are involved in the performance of the contract;
 - c) must be treated by the receiving party with the same level of confidentiality as the receiving party uses to protect its own confidential information, but never with a lesser level of confidentiality than that which is reasonably required.
 - 10.4 The receiving party may disclose any confidential information received from the disclosing party only to those of its employees who need this information to perform the services required by the contract. The receiving party undertakes to oblige these employees to observe the same level of secrecy as set forth in this confidentiality clause.
 - 10.5 Information for which the receiving party can furnish proof that:
 - a) was generally known at the time of disclosure or has become general knowledge without violation of this confidentiality clause by the receiving party; or
 - b) was disclosed to the receiving party by a third party entitled to disclose this information; or
 - c) the receiving party already possessed this information prior to disclosure by the disclosing party; or
 - d) the receiving party developed it itself, irrespective of disclosure by the disclosing party, shall not be deemed to constitute "confidential information" as defined in this confidentiality clause.
 - 10.6 All confidential information shall remain the property of the disclosing party. The receiving party hereby agrees to immediately i) return all confidential information, including all copies, to the disclosing party, and/or ii) in writing, by the disclosing party, to destroy all confidential information, including all copies, and confirm the destruction of the confidential information to the disclosing party on request, at any time if so requested by the disclosing party but at the latest and without special request after termination or expiry of the contract. This does not extend to include reports and certificates prepared for the client solely for the purpose of fulfilling the obligations under the contract, which shall remain with the client. However, TÜV Rheinland is entitled to make file copies of such reports, certificates and confidential information that forms the basis for preparing these reports and certificates in order to evidence the correctness of its results and for general documentation purposes required by laws, regulations and the requirements of working procedures of TÜV Rheinland.
 - 10.7 From the start of the contract and for a period of three years after termination or expiry of the contract, the receiving party shall maintain strict secrecy of all confidential information and shall not disclose this information to any third parties or use it for itself.
 11. **Copyrights and rights of use, publications**
 - 11.1 TÜV Rheinland shall retain all exclusive copyrights in the reports, expert reports/opinions, test reports/results, results, calculations, presentations etc. prepared by TÜV Rheinland, unless otherwise agreed by the parties in a separate agreement. As the owner of the copyrights, TÜV Rheinland is free to grant others the right to use the work results for individual or all types of use ("right of use")
 - 11.2 The client receives a simple, unlimited, non-transferable, non-sublicensable right of use to the contents of the work results produced within the scope of the contract, unless otherwise agreed by the parties in a separate agreement. The client may only use such reports, expert reports/opinions, test reports/results, results, calculations, presentations etc. prepared within the scope of the contract for the contractually agreed purpose.
 - 11.3 The transfer of right of use of the generated work results regulated in clause 11.2 of the GTCC is subject to full payment of the remuneration agreed in favour of TÜV Rheinland.
 - 11.4 The client may use work results only complete and unshortened. The client may only pass on the work results in full unless TÜV Rheinland has given its prior written consent to the partial passing on of work results.
 - 11.5 Any publication or duplication of the work results for advertising purposes or any further use of the work results beyond the scope regulated in clause 11.2 needs the prior written approval of TÜV Rheinland in each individual case.
 - 11.6 TÜV Rheinland may revoke a once given approval according to clause 11.5 at any time without stating reasons. In this case, the client is obliged to stop the transfer of the work results immediately at his own expense and, as far as possible, to withdraw publications.
 - 11.7 The consent of TÜV Rheinland to publication or duplication of the work results does not entitle the client to use the corporate logo, corporate design or test/certification mark of TÜV Rheinland.
 12. **Liability of TÜV Rheinland**
 - 12.1 Irrespective of the legal basis, to the fullest extent permitted by applicable law, in the event of a breach of contractual obligations or tort, the liability of TÜV Rheinland for all damages, losses and reimbursement of expenses caused by TÜV Rheinland, its legal representatives and/or employees shall be limited to: (i) in the case of a contract with a fixed overall fee, three times the overall fee for the entire contract; (ii) in the case of a contract for annually recurring services, the
 - 12.2 The limitation of liability according to article 12.1 above shall not apply to damages and/or losses caused by malice, intent or gross negligence on the part of TÜV Rheinland or its vicarious agents. Such limitation shall not apply to damages for a person's death, physical injury or illness.
 - 12.3 In cases involving a fundamental breach of contract, TÜV Rheinland will be liable even where minor negligence is involved. For this purpose, a "fundamental breach" is breach of a material contractual obligation, the performance of which permits the due performance of the contract. Any claim for damages for a fundamental breach of contract shall be limited to the amount of damages reasonably foreseeable as a possible consequence of such breach of contract at the time of the breach (reasonably foreseeable damages), unless any of the circumstances described in article 12.2 applies.
 - 12.4 TÜV Rheinland shall not be liable for the acts of the personnel made available by the client to support TÜV Rheinland in the performance of its services under the contract, unless such personnel made available is regarded as vicarious agent of TÜV Rheinland. If TÜV Rheinland is not liable for the acts of the personnel made available by the client under the foregoing provision, the client shall indemnify TÜV Rheinland against any claims made by third parties arising from or in connection with such personnel's acts.
 - 12.5 Unless otherwise contractually agreed in writing, TÜV Rheinland shall only be liable under the contract to the client.
 - 12.6 The limitation periods for claims for damages shall be based on statutory provisions.
 - 12.7 None of the provisions of this article 12 changes the burden of proof to the disadvantage of the client.
 13. **Export control**
 - 13.1 When passing on the services provided by TÜV Rheinland or parts thereof to third parties in Greater China or other regions, the client must comply with the respectively applicable regulations of national and international export control law.
 - 13.2 The performance of a contract with the client is subject to the proviso that there are no obstacles to performance due to national or international foreign trade legislations or embargos and/or sanctions. In the event of a violation, TÜV Rheinland shall be entitled to terminate the contract with immediate effect and the client shall compensate for the losses incurred thereof by TÜV Rheinland.
 14. **Data protection notice**

TÜV Rheinland processes personal data of the client for the purpose of fulfilling this contract. In addition, TÜV Rheinland also processes the data for other legal purposes in accordance with the relevant legal basis. The personal data of the client will only be disclosed to other natural or legal persons if the legal requirements are met. This also applies to transfers to third countries. The personal data will be deleted immediately as soon as a corresponding reason for deletion arises. Data subjects may exercise the following rights: right of information, right of rectification, right of deletion, right of processing limitation, right of objection, right of data transferability. In addition, persons concerned by the data processing have the right to revoke their consent at any time with effect for the future, as well as the right to file a complaint with the competent data protection supervisory authority. For further details on the processing of personal data by TÜV Rheinland as the person responsible or contract processor, please refer to the respective data protection information. You can contact the Group Data Protection Officer of TÜV Rheinland by e-mail at datenschutz@de.tuv.com or by post at the following address: TÜV Rheinland AG, c/o Group Data Protection Officer, Am Grauen Stein, 51105 Cologne, Germany.
 15. **Test material: transport risk and storage**
 - 15.1 The risk and costs for freight and transport of documents or test material to and from TÜV Rheinland as well as the costs of necessary disposal measures shall be borne by the client.
 - 15.2 Any destroyed and otherwise worthless test material will be disposed of by TÜV Rheinland for the client at the expense of the client, unless otherwise agreed.
 - 15.3 Undamaged test material shall be stored by TÜV Rheinland for four (4) weeks after completion of the test. If a longer storage period is desired, TÜV Rheinland charges an appropriate storage fee.
 - 15.4 After the expiry of the 4 weeks or any longer period agreed upon, the test material will be disposed of by TÜV Rheinland for the client for a fee in accordance with clause 15.2.
 16. **Termination of the contract**
 - 16.1 Notwithstanding clause 3.3 of the GTCC, TÜV Rheinland and the client are entitled to terminate the contract in its entirety or, in the case of services combined in one contract, each of the combined parts of the contract individually and independently of the continuation of the remaining services with six (6) months' notice to the end of the contractually agreed term.
 - 16.2 For good causes, TÜV Rheinland may consider giving a written notice to the client to terminate the contract which includes but is not limited to the following:
 - a) the client does not immediately notify TÜV Rheinland of changes in the conditions within the company which are relevant for certification or signs of such changes;
 - b) the client misuses the certificate or certification mark or uses it in violation of the contract;
 - c) in the event of several consecutive delays in payment (at least three times);
 - d) a substantial deterioration of the financial circumstances of the client occurs and as a result the payment claims of TÜV Rheinland under the contract are considerably endangered and TÜV Rheinland cannot reasonably be expected to continue the contractual relationship.
 - 16.3 In the event of termination with written notice by TÜV Rheinland for good cause, TÜV Rheinland shall be entitled to a lump-sum claim for damages against the client if the conditions of a claim for damages exist. In this case, the client shall owe 15% of the remuneration to be paid until the end of the fixed contract period as a lump-sum compensation. The client reserves the right to prove that there is no damage or a considerably lower damage, TÜV Rheinland reserves the right to prove a considerably higher damage in individual cases.
 - 16.4 TÜV Rheinland is also entitled to terminate the contract with written notice if the client has not been able to make use of the time windows for auditing /service provision provided by TÜV Rheinland within the scope of a certification procedure and the certificate therefore has to be withdrawn (for example during the performance of monitoring audits). Clause 16.3 applies accordingly.
 17. **Partial invalidity, written form, place of jurisdiction and dispute resolution**
 - 17.1 All amendments and supplements must be in writing in order to be effective. This also applies to amendments and supplements to this clause 17.1.
 - 17.2 Should one or several of the provisions under the contract and/or these terms and conditions be or become ineffective, the contracting parties shall replace the invalid provision with a legally valid provision that comes closest to the content of the invalid provision in legal and commercial terms.
 - 17.3 Unless otherwise stipulated in the contract, the governing law of the contract and these terms and conditions shall be chosen following the rules as below:
 - a) If TÜV Rheinland in question is legally registered and existing in the People's Republic of China, the contracting parties hereby agree that the contract and these terms and conditions shall be governed by the laws of the People's Republic of China.
 - b) If TÜV Rheinland in question is legally registered and existing in Taiwan, the contracting parties hereby agree that the contract and these terms and conditions shall be governed by the laws of Taiwan.
 - c) If TÜV Rheinland in question is legally registered and existing in Hong Kong, the contracting parties hereby agree that the contract and these terms and conditions shall be governed by the laws of Hong Kong.
 - 17.4 Any dispute in connection with the contract and these terms and conditions or the execution thereof shall be settled friendly through negotiations.
 - Unless otherwise stipulated in the contract, if no settlement or no agreement in respect of the extension of the negotiation period can be reached within two months of the arising of the dispute, the dispute shall be submitted:
 - a) in the case of TÜV Rheinland in question being legally registered and existing in the People's Republic of China, to China International Economic and Trade Arbitration Commission (CIETAC) to be settled by arbitration under the Arbitration Rules of CIETAC in force when the arbitration is submitted. The arbitration shall take place in Beijing, Shanghai, Shenzhen or Chongqing as appropriately chosen by the claiming party.
 - b) in the case of TÜV Rheinland in question being legally registered and existing in Taiwan, to Chinese Arbitration Association Taipei Branch to be arbitrated in accordance with its then current Rules of Arbitration. The arbitration shall take place in Taipei.
 - c) in the case of TÜV Rheinland being legally registered and existing in Hong Kong, to Hong Kong International Arbitration Centre (HKIAC) to be settled by arbitration under the HKIAC Administered Arbitration Rules in force when the Notice of Arbitration is submitted in accordance with these rules. The arbitration shall take place in Hong Kong.The decision of the relevant arbitration tribunal shall be final and binding on both parties. The arbitration fee shall be borne by the losing party.

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Client: Ecoffee Cup First Person Limited (trade as Ecoffee Cup)
First Person Ltd (T/A Ecoffee Cup) Suite D, Bourne House Prince Edward Street
Berkhamsted HP4 3EZ United Kingdom

Buyer's name: n.a.

Manufacturer's name: n.a.

Test item(s): Natural Fibre (bamboo and corn stalk) Coffee Cup -Ecoffee Cup

Identification / Model No(s): PO0680-TJ20190306

Sample Receiving date: 2019-06-24

Testing Period: 2019-07-16 to 2019-07-23

Test specification:

Test conclusion:

Selected test(s) by client:

- Specific Migration of Formaldehyde(1) (Articles within the Scope of (EU) No 284/2011) PASS

Other Information:

Country of Origin: China

For and on behalf of TÜV Rheinland (Shanghai) Co., Ltd.



2019-07-30

Date

Amy Zhao / Technical Manager

Name / Position



Test result is drawn according to the kind and extent of tests performed.

This test report relates to the a. m. test sample. Without permission of the test center this test report is not permitted to be duplicated in extracts. This test report does not entitle to carry any safety mark on this or similar products.

Test Report No.: 244158677a2 001

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Indication: Food contact
Product: Commodity, contact with foodstuff

Description of test specimen

Item

1 Natural Fibre (bamboo and corn stalk) Coffee Cup -Ecoffee Cup

1. Material List:

Sample No.	Material	Color	Location
1	Plastic, Melamine with bamboo fibre and corn stalk	Beige	Cup interior

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2. Overall Results:

Test No.	Tested Item	Conclusion
1	Specific Migration of Formaldehyde(1) (Articles within the Scope of (EU) No 284/2011)	Pass

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3. Results

3.1 Specific Migration of Formaldehyde⁽¹⁾ (Articles within the Scope of (EU) No 284/2011)

Test method: The migratory behaviour is examined with reference to Chapter V, Article 18 of Commission Regulation 10/2011 and its amendments. Presence of Formaldehyde is detected according to EN 13130-23.

Limit: Commission Regulation (EU) No 10/2011 and its amendments

The following food simulant and condition was applied:

Food simulant	Test duration / Temperature
Acetic acid 3 %	2 hour(s) / 70 °C

Results 3rd Migration:

Test No.:	1		
Sample No.:	1		
Migration ratio	350 ml / 2.6 dm ²		
Parameter	Unit	Result ⁽²⁾	Limit
Formaldehyde	mg/kg	< 3	15

Abbreviations:

mg/kg = Milligram per kilogram

< = Less than

Remark:

*1 Including HMTA expressed as Formaldehyde

*2 The Formaldehyde migration was carried out on three articles, only the highest result for all migration tests is reported.

4. Sample picture(s):



Item 1



Sample 1

- END -

General Terms and Conditions of Business of TÜV Rheinland in Greater China

1. **Scope**
 - 1.1 These General Terms and Conditions of Business of TÜV Rheinland in Greater China ("GTCC") is made between the client and one or more member entities of TÜV Rheinland in Greater China as applicable as the case may be ("TÜV Rheinland"). The Greater China hereafter refers to Mainland China, Hong Kong and Taiwan. The client hereof includes:
 - (i) a natural person capable to form legally binding contracts under the applicable laws who concludes the contract not for the purpose of a daily use;
 - (ii) the incorporated or unincorporated entity duly organized, validly existing and capable to form legally binding contracts under the applicable law.
 - 1.2 The following terms and conditions apply to agreed services including consultancy services, information, deliveries and similar services as well as ancillary services and other secondary obligations provided within the scope of contract performance.
 - 1.3 Any standard terms and conditions of the client of any nature shall not apply and shall hereby be expressly excluded. No standard contractual terms and conditions of the client shall form part of the contract even if TÜV Rheinland does not explicitly object to them.
 - 1.4 In the context of an ongoing business relationship with the client, this GTCC shall also apply to future contracts with the client without TÜV Rheinland having to refer to them separately in each individual case.
 2. **Quotations**

Unless otherwise agreed, all quotations submitted by TÜV Rheinland can be changed by TÜV Rheinland without notice prior to its acceptance and confirmation by the other party.
 3. **Coming into effect and duration of contracts**
 - 3.1 The contract shall come into effect for the agreed terms upon the quotation letter of TÜV Rheinland or a separate contractual document being signed by both contracting parties, or upon the works requested by the client being carried out by TÜV Rheinland. If the client instructs TÜV Rheinland without receiving a quotation from TÜV Rheinland (quotation), TÜV Rheinland is, in its sole discretion, entitled to accept the order by giving written notice of such acceptance (including notice sent via electronic means) or by performing the requested services.
 - 3.2 The contract term starts upon the coming into effect of the contract in accordance with article 3.1 and shall continue for the term agreed in the contract.
 - 3.3 If the contract provides for an extension of the contract term, the contract term will be extended by the term provided for in the contract unless terminated in writing by either party with a six-week notice prior to the end of the contractual term.
 4. **Scope of services**
 - 4.1 The scope and type of the services to be provided by TÜV Rheinland shall be specified in the contractually agreed service scope of TÜV Rheinland by both parties. If no such separate service scope of TÜV Rheinland exists, then the written confirmation of order by TÜV Rheinland shall be decisive for the service to be provided.
 - 4.2 The agreed services shall be performed in compliance with the regulations in force at the time the contract is entered into.
 - 4.3 TÜV Rheinland is entitled to determine, in its sole discretion, the method and nature of the assessment unless otherwise agreed in writing or if mandatory provisions require a specific procedure to be followed.
 - 4.4 On execution of the work there shall be no simultaneous assumption of any guarantee of the correctness (proper quality) and working order of either tested or examined parts nor of the installation as a whole and its upstream and/or downstream processes, organisations, use and application in accordance with regulations, nor of the systems on which the installation is based. In particular, TÜV Rheinland shall assume no responsibility for the construction, selection of materials and assembly of installations examined, nor for their use and application in accordance with regulations, unless these questions are expressly covered by the contract.
 - 4.5 In the case of inspection work, TÜV Rheinland shall not be responsible for the accuracy or checking of the safety programmes or safety regulations on which the inspections are based, unless otherwise expressly agreed in writing.
 - 4.6 If mandatory legal regulations and standards or official requirements for the agreed service scope change after conclusion of the contract, with a written notice to the client, TÜV Rheinland shall be entitled to additional remuneration for resulting additional expenses.
 - 4.7 The services to be provided by TÜV Rheinland under the contract are agreed exclusively with the client. A contract of third parties with the services of TÜV Rheinland, as well as making available of and justifying confidence in the work results (test reports, test results, expert reports, etc.) is not part of the agreed services. This also applies if the client passes on work results - in full or in extracts - to third parties in accordance with clause 11.4.
 5. **Performance periods/dates**
 - 5.1 The contractually agreed periods/dates of performance are based on estimates of the work involved which are prepared in line with the details provided by the client. They shall only be binding if being confirmed as binding by TÜV Rheinland in writing.
 - 5.2 If binding periods of performance have been agreed, these periods shall not commence until the client has submitted all required documents to TÜV Rheinland.
 - 5.3 Articles 5.1 and 5.2 also apply, even without express approval by the client, to all extensions of agreed periods/dates of performance not caused by TÜV Rheinland.
 - 4TUV Rheinland is not responsible for a delay in performance, in particular if the client has not fulfilled his duties to cooperate in accordance with clause 6.1 or has not done so in time and, in particular, has not provided TÜV Rheinland with all documents and information required for the performance of the service as specified in the contract.
 - 5.5 If the performance of TÜV Rheinland is delayed due to unforeseeable circumstances such as force majeure, strikes, business disruptions, governmental regulations, transport obstacles, etc., TÜV Rheinland is entitled to postpone performance for a reasonable period of time which corresponds at least to the duration of the hindrance plus any time period which may be required to resume performance.
6. **The client's obligation to cooperate**
 - 6.1 The client shall guarantee that all cooperation required on its part, its agents or third parties will be provided in good time and at no cost to TÜV Rheinland.
 - 6.2 Design documents, supplies, auxiliary staff, etc. necessary for performance of the services shall be made available free of charge by the client. Moreover, collaborative action of the client must be undertaken in accordance with legal provisions, standards, safety regulations and accident prevention instructions. And the client represents and warrants that:
 - a) it has required statutory qualifications;
 - b) the product, service or management system to be certified complies with applicable laws and regulations; and
 - c) it doesn't have any illegal and dishonest behaviours or is not included in the list of Enterprises with Serious Illegal and Dishonest Acts of People's Republic of China.If the client breaches the aforesaid representations and warranties, TÜV Rheinland is entitled to i) immediately terminate the contract/order without prior notice; and ii) withdraw the issued testing reports/certificates if any.
 - 6.3 The client shall bear any additional cost incurred on account of work having to be redone or being delayed as a result of late, incorrect or incomplete information provided by or lack of proper cooperation from the client. Even where a fixed or maximum price is agreed, TÜV Rheinland shall be entitled to charge extra fees for such additional expense.
 7. **Prices**
 - 7.1 If the scope of performance is not laid down in writing when the order is placed, invoicing shall be based on costs actually incurred. If no price is agreed in writing, invoicing shall be made in accordance with the price list of TÜV Rheinland valid at the time of performance.
 - 7.2 Unless otherwise agreed, work shall be invoiced according to the progress of the work.
 - 7.3 If the execution of an order extends over more than one month and the value of the contract or the agreed fixed price exceeds €25,000.00 or equivalent value in local currency, TÜV Rheinland may demand payments on account or in instalments.
 8. **Payment terms**
 - 8.1 All invoice amounts shall be due for payment without deduction on receipt of the invoice. No discounts and rebates shall be granted.
 - 8.2 Payments shall be made to the bank account of TÜV Rheinland as indicated on the invoice, stating the invoice and client numbers.
 - 8.3 In cases of default of payment, TÜV Rheinland shall be entitled to claim default interest at the applicable short term loan interest rate publicly announced by a reputable commercial bank in the country where TÜV Rheinland is located. At the same time, TÜV Rheinland reserves the right to claim further damages.
 - 8.4 Should the client default in payment of the invoice despite being granted a reasonable grace period, TÜV Rheinland shall be entitled to cancel the contract, withdraw the certificate, claim damages for non-performance and refuse to continue performance of the contract.
 - 8.5 The provisions set forth in article 8.4 shall also apply in cases involving returned cheques, cessation of payment, commencement of insolvency proceedings against the client's assets or cases in which the commencement of insolvency proceedings has been dismissed due to lack of assets.
 - 8.6 Objections to the invoices of TÜV Rheinland shall be submitted in writing within two weeks of receipt of the invoice.
 - 8.7 TÜV Rheinland shall be entitled to demand appropriate advance payments.
 - 8.8 TÜV Rheinland shall be entitled to raise its fees at the beginning of a month if overheads and/or purchase costs have increased. In this case, TÜV Rheinland shall notify the client in writing of the rise in fees. This notification shall be issued one month prior to the date on which the rise in fees shall come into effect (period of notice of changes in fees). If the rise in fees remains under 5% per contractual year, the client shall not have the right to terminate the contract. If the rise in fees exceeds 5% per contractual year, the client shall be entitled to terminate the contract by the end of the period of notice of changes in fees. If the contract is not terminated, the changed fees shall be deemed to have been agreed upon by the time of the expiry of the notice period.
 - 8.9 Only legally established and undisputed claims may be offset against claims by TÜV Rheinland.
9. **Acceptance of work**
 - 9.1 Any part of the work result ordered which is complete in itself may be presented by TÜV Rheinland for acceptance as an instalment. The client shall be obliged to accept it immediately.
 - 9.2 If acceptance is required or contractually agreed in an individual case, this shall be deemed to have taken place two (2) weeks after completion and handover of the work, unless the client refuses acceptance within this period stating at least one fundamental breach of contract by TÜV Rheinland.
 - 9.3 The client is not entitled to refuse acceptance due to insignificant breach of contract by TÜV Rheinland.
 - 9.4 If acceptance is excluded according to the nature of the work performance of TÜV Rheinland, the completion of the work shall take its place.
 - 9.5 If the client was unable to make use of the time windows provided for within the scope of a certification procedure for auditing/performance by TÜV Rheinland and the certificate is therefore to be withdrawn (e.g. performance of surveillance audits), TÜV Rheinland is entitled to immediately charge a lump-sum compensation of 10% of the order amount as compensation for expenses. The client reserves the right to prove that the TÜV Rheinland has incurred no damage whatsoever or only a considerably lower damage than the above lump sum.
 - 9.6 Insofar as the client has undertaken in the contract to accept services, TÜV Rheinland shall also be entitled to charge lump-sum damages in the amount of 10% of the order amount as compensation for expenses if the service is not called within one year after the order has been placed. The client reserves the right to prove that the TÜV Rheinland has incurred no damage whatsoever or only a considerably lower damage than the above mentioned lump sum.
 10. **Confidentiality**
 - 10.1 For the purpose of these terms and conditions, "confidential information" means all information, documents, images, drawings, know-how, data, samples and project documentation which one party (the "disclosing party") hands over, transfers or otherwise discloses to the other party (the "receiving party"), and the confidential information created during performance of work by TÜV Rheinland, including product testing data, defects, conformity to the technical standard and related reports. Confidential information also includes paper copies and electronic copies of such information. Confidential information is expressly not the data and know-how collected, compiled or otherwise obtained by TÜV Rheinland (non-personal) within the scope of the provision of services by TÜV Rheinland. TÜV Rheinland is entitled to store, use, further develop and disseminate on the data obtained in connection with the provision of services for the purposes of developing new services, improving services and analysing the provision of services.
 - 10.2 The disclosing party shall mark all confidential information disclosed in written form as confidential before passing it onto the receiving party. The same applies to confidential information transmitted by e-mail. If confidential information is disclosed orally, the receiving party shall be appropriately informed in advance and the disclosing party shall confirm in writing the confidentiality nature of the information and the giving of oral disclosure. Where the disclosing party fails to do so within the stipulated period, the receiving party shall not take any confidentiality obligations hereunder towards such information.
 - 10.3 All confidential information which the disclosing party transmits or otherwise discloses to the receiving party and which is created during performance of work by TÜV Rheinland:
 - a) may only be used by the receiving party for the purposes of performing the contract, unless expressly otherwise agreed in writing by the disclosing party;
 - b) may not be copied, distributed, published or otherwise disclosed by the receiving party, unless this is necessary for fulfilling the purpose of the contract or TÜV Rheinland is required to pass on confidential information, inspection reports or documentation to the government authorities, judicial court, accreditation bodies or third parties that are involved in the performance of the contract;
 - c) must be treated by the receiving party with the same level of confidentiality as the receiving party uses to protect its own confidential information, but never with a lesser level of confidentiality than that which is reasonably required.
 - 10.4 The receiving party may disclose any confidential information received from the disclosing party only to those of its employees who need this information to perform the services required by the contract. The receiving party undertakes to oblige these employees to observe the same level of secrecy as set forth in this confidentiality clause.
 - 10.5 Information for which the receiving party can furnish proof that:
 - a) was generally known at the time of disclosure or has become general knowledge without violation of this confidentiality clause by the receiving party; or
 - b) was disclosed to the receiving party by a third party entitled to disclose this information; or
 - c) the receiving party already possessed this information prior to disclosure by the disclosing party; or
 - d) the receiving party developed it itself, irrespective of disclosure by the disclosing party, shall not be deemed to constitute "confidential information" as defined in this confidentiality clause.
 - 10.6 All confidential information shall remain the property of the disclosing party. The receiving party hereby agrees to immediately i) return all confidential information, including all copies, to the disclosing party, and/or ii) in writing, by the disclosing party, to destroy all confidential information, including all copies, and confirm the destruction of the confidential information to the disclosing party on request, at any time if so requested by the disclosing party but at the latest and without special request after termination or expiry of the contract. This does not extend to include reports and certificates prepared for the client solely for the purpose of fulfilling the obligations under the contract, which shall remain with the client. However, TÜV Rheinland is entitled to make file copies of such reports, certificates and confidential information that forms the basis for preparing these reports and certificates in order to evidence the correctness of its results and for general documentation purposes required by laws, regulations and the requirements of working procedures of TÜV Rheinland.
 - 10.7 From the start of the contract and for a period of three years after termination or expiry of the contract, the receiving party shall maintain strict secrecy of all confidential information and shall not disclose this information to any third parties or use it for itself.
 11. **Copyrights and rights of use, publications**
 - 11.1 TÜV Rheinland shall retain all exclusive copyrights in the reports, expert reports/opinions, test reports/results, results, calculations, presentations etc. prepared by TÜV Rheinland, unless otherwise agreed by the parties in a separate agreement. As the owner of the copyrights, TÜV Rheinland is free to grant others the right to use the work results for individual or all types of use ("right of use")
 - 11.2 The client receives a simple, unlimited, non-transferable, non-sublicensable right of use to the contents of the work results produced within the scope of the contract, unless otherwise agreed by the parties in a separate agreement. The client may only use such reports, expert reports/opinions, test reports/results, results, calculations, presentations etc. prepared within the scope of the contract for the contractually agreed purpose.
 - 11.3 The transfer of right of use of the generated work results regulated in clause 11.2 of the GTCC is subject to full payment of the remuneration agreed in favour of TÜV Rheinland.
 - 11.4 The client may use work results only complete and unshortened. The client may only pass on the work results in full unless TÜV Rheinland has given its prior written consent to the partial passing on of work results.
 - 11.5 Any publication or duplication of the work results for advertising purposes or any further use of the work results beyond the scope regulated in clause 11.2 needs the prior written approval of TÜV Rheinland in each individual case.
 - 11.6 TÜV Rheinland may revoke a once given approval according to clause 11.5 at any time without stating reasons. In this case, the client is obliged to stop the transfer of the work results immediately at his own expense and, as far as possible, to withdraw publications.
 - 11.7 The consent of TÜV Rheinland to publication or duplication of the work results does not entitle the client to use the corporate logo, corporate design or test/certification mark of TÜV Rheinland.
 12. **Liability of TÜV Rheinland**
 - 12.1 Irrespective of the legal basis, to the fullest extent permitted by applicable law, in the event of a breach of contractual obligations or tort, the liability of TÜV Rheinland for all damages, losses and reimbursement of expenses caused by TÜV Rheinland, its legal representatives and/or employees shall be limited to: (i) in the case of a contract with a fixed overall fee, three times the overall fee for the entire contract; (ii) in the case of a contract for annually recurring services, the
 - 12.2 The limitation of liability according to article 12.1 above shall not apply to damages and/or losses caused by malice, intent or gross negligence on the part of TÜV Rheinland or its vicarious agents. Such limitation shall not apply to damages for a person's death, physical injury or illness.
 - 12.3 In cases involving a fundamental breach of contract, TÜV Rheinland will be liable even where minor negligence is involved. For this purpose, a "fundamental breach" is breach of a material contractual obligation, the performance of which permits the due performance of the contract. Any claim for damages for a fundamental breach of contract shall be limited to the amount of damages reasonably foreseeable as a possible consequence of such breach of contract at the time of the breach (reasonably foreseeable damages), unless any of the circumstances described in article 12.2 applies.
 - 12.4 TÜV Rheinland shall not be liable for the acts of the personnel made available by the client to support TÜV Rheinland in the performance of its services under the contract, unless such personnel made available is regarded as vicarious agent of TÜV Rheinland. If TÜV Rheinland is not liable for the acts of the personnel made available by the client under the foregoing provision, the client shall indemnify TÜV Rheinland against any claims made by third parties arising from or in connection with such personnel's acts.
 - 12.5 Unless otherwise contractually agreed in writing, TÜV Rheinland shall only be liable under the contract to the client.
 - 12.6 The limitation periods for claims for damages shall be based on statutory provisions.
 - 12.7 None of the provisions of this article 12 changes the burden of proof to the disadvantage of the client.
 13. **Export control**
 - 13.1 When passing on the services provided by TÜV Rheinland or parts thereof to third parties in Greater China or other regions, the client must comply with the respectively applicable regulations of national and international export control law.
 - 13.2 The performance of a contract with the client is subject to the proviso that there are no obstacles to performance due to national or international foreign trade legislations or embargos and/or sanctions. In the event of a violation, TÜV Rheinland shall be entitled to terminate the contract with immediate effect and the client shall compensate for the losses incurred thereof by TÜV Rheinland.
 14. **Data protection notice**

TÜV Rheinland processes personal data of the client for the purpose of fulfilling this contract. In addition, TÜV Rheinland also processes the data for other legal purposes in accordance with the relevant legal basis. The personal data of the client will only be disclosed to other natural or legal persons if the legal requirements are met. This also applies to transfers to third countries. The personal data will be deleted immediately as soon as a corresponding reason for deletion arises. Data subjects may exercise the following rights: right of information, right of rectification, right of deletion, right of processing limitation, right of objection, right of data transferability. In addition, persons concerned by the data processing have the right to revoke their consent at any time with effect for the future, as well as the right to file a complaint with the competent data protection supervisory authority. For further details on the processing of personal data by TÜV Rheinland as the person responsible or contract processor, please refer to the respective data protection information. You can contact the Group Data Protection Officer of TÜV Rheinland by e-mail at datenschutz@de.tuv.com or by post at the following address: TÜV Rheinland AG, c/o Group Data Protection Officer, Am Grauen Stein, 51105 Cologne, Germany.
 15. **Test material: transport risk and storage**
 - 15.1 The risk and costs for freight and transport of documents or test material to and from TÜV Rheinland as well as the costs of necessary disposal measures shall be borne by the client.
 - 15.2 Any destroyed and otherwise worthless test material will be disposed of by TÜV Rheinland for the client at the expense of the client, unless otherwise agreed.
 - 15.3 Undamaged test material shall be stored by TÜV Rheinland for four (4) weeks after completion of the test. If a longer storage period is desired, TÜV Rheinland charges an appropriate storage fee.
 - 15.4 After the expiry of the 4 weeks or any longer period agreed upon, the test material will be disposed of by TÜV Rheinland for the client for a fee in accordance with clause 15.2.
 16. **Termination of the contract**
 - 16.1 Notwithstanding clause 3.3 of the GTCC, TÜV Rheinland and the client are entitled to terminate the contract in its entirety or, in the case of services combined in one contract, each of the combined parts of the contract individually and independently of the continuation of the remaining services with six (6) months' notice to the end of the contractually agreed term.
 - 16.2 For good causes, TÜV Rheinland may consider giving a written notice to the client to terminate the contract which includes but is not limited to the following:
 - a) the client does not immediately notify TÜV Rheinland of changes in the conditions within the company which are relevant for certification or signs of such changes;
 - b) the client misuses the certificate or certification mark or uses it in violation of the contract;
 - c) in the event of several consecutive delays in payment (at least three times);
 - d) a substantial deterioration of the financial circumstances of the client occurs and as a result the payment claims of TÜV Rheinland under the contract are considerably endangered and TÜV Rheinland cannot reasonably be expected to continue the contractual relationship.
 - 16.3 In the event of termination with written notice by TÜV Rheinland for good cause, TÜV Rheinland shall be entitled to a lump-sum claim for damages against the client if the conditions of a claim for damages exist. In this case, the client shall owe 15% of the remuneration to be paid until the end of the fixed contract period as a lump-sum compensation. The client reserves the right to prove that there is no damage or a considerably lower damage, TÜV Rheinland reserves the right to prove a considerably higher damage in individual cases.
 - 16.4 TÜV Rheinland is also entitled to terminate the contract with written notice if the client has not been able to make use of the time windows for auditing /service provision provided by TÜV Rheinland within the scope of a certification procedure and the certificate therefore has to be withdrawn (for example during the performance of monitoring audits). Clause 16.3 applies accordingly.
 17. **Partial invalidity, written form, place of jurisdiction and dispute resolution**
 - 17.1 All amendments and supplements must be in writing in order to be effective. This also applies to amendments and supplements to this clause 17.1.
 - 17.2 Should one or several of the provisions under the contract and/or these terms and conditions be or become ineffective, the contracting parties shall replace the invalid provision with a legally valid provision that comes closest to the content of the invalid provision in legal and commercial terms.
 - 17.3 Unless otherwise stipulated in the contract, the governing law of the contract and these terms and conditions shall be chosen following the rules as below:
 - a) If TÜV Rheinland in question is legally registered and existing in the People's Republic of China, the contracting parties hereby agree that the contract and these terms and conditions shall be governed by the laws of the People's Republic of China.
 - b) If TÜV Rheinland in question is legally registered and existing in Taiwan, the contracting parties hereby agree that the contract and these terms and conditions shall be governed by the laws of Taiwan.
 - c) If TÜV Rheinland in question is legally registered and existing in Hong Kong, the contracting parties hereby agree that the contract and these terms and conditions shall be governed by the laws of Hong Kong.
 - 17.4 Any dispute in connection with the contract and these terms and conditions or the execution thereof shall be settled friendly through negotiations.
 - Unless otherwise stipulated in the contract, if no settlement or no agreement in respect of the extension of the negotiation period can be reached within two months of the arising of the dispute, the dispute shall be submitted:
 - a) in the case of TÜV Rheinland in question being legally registered and existing in the People's Republic of China, to China International Economic and Trade Arbitration Commission (CIETAC) to be settled by arbitration under the Arbitration Rules of CIETAC in force when the arbitration is submitted. The arbitration shall take place in Beijing, Shanghai, Shenzhen or Chongqing as appropriately chosen by the claiming party.
 - b) in the case of TÜV Rheinland in question being legally registered and existing in Taiwan, to Chinese Arbitration Association Taipei Branch to be arbitrated in accordance with its then current Rules of Arbitration. The arbitration shall take place in Taipei.
 - c) in the case of TÜV Rheinland being legally registered and existing in Hong Kong, to Hong Kong International Arbitration Centre (HKIAC) to be settled by arbitration under the HKIAC Administered Arbitration Rules in force when the Notice of Arbitration is submitted in accordance with these rules. The arbitration shall take place in Hong Kong.
 - 17.5 The decision of the relevant arbitration tribunal shall be final and binding on both parties. The arbitration fee shall be borne by the losing party.

Test Report No.: 244158677a3 001

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Client: Ecoffee Cup First Person Limited (trade as Ecoffee Cup)
First Person Ltd (T/A Ecoffee Cup) Suite D, Bourne House Prince Edward Street
Berkhamsted HP4 3EZ United Kingdom

Buyer's name: n.a.

Manufacturer's name: n.a.

Test item(s): Natural Fibre (bamboo and corn stalk) Coffee Cup -Ecoffee Cup

Identification / Model No(s): PO0766-TJ20190407

Sample Receiving date: 2019-06-24

Testing Period: 2019-07-16 to 2019-07-23

Test specification:

Test conclusion:

Selected test(s) by client:

- Specific Migration of Formaldehyde(1) (Articles within the Scope of (EU) No 284/2011) PASS

Other Information:

Country of Origin: China

For and on behalf of TÜV Rheinland (Shanghai) Co., Ltd.



2019-07-30

Date

Amy Zhao / Technical Manager

Name / Position



Test result is drawn according to the kind and extent of tests performed.

This test report relates to the a. m. test sample. Without permission of the test center this test report is not permitted to be duplicated in extracts. This test report does not entitle to carry any safety mark on this or similar products.

Test Report No.: 244158677a3 001

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Indication: Food contact
Product: Commodity, contact with foodstuff

Description of test specimen

Item

1 Natural Fibre (bamboo and corn stalk) Coffee Cup -Ecoffee Cup

1. Material List:

Sample No.	Material	Color	Location
1	Plastic, Melamine with bamboo fibre and corn stalk	Beige	Cup interior

Test Report No.: 244158677a3 001

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2. Overall Results:

Test No.	Tested Item	Conclusion
1	Specific Migration of Formaldehyde(1) (Articles within the Scope of (EU) No 284/2011)	Pass

Test Report No.: 244158677a3 001

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3. Results

3.1 Specific Migration of Formaldehyde⁽¹⁾ (Articles within the Scope of (EU) No 284/2011)

Test method: The migratory behaviour is examined with reference to Chapter V, Article 18 of Commission Regulation 10/2011 and its amendments. Presence of Formaldehyde is detected according to EN 13130-23.

Limit: Commission Regulation (EU) No 10/2011 and its amendments

The following food simulant and condition was applied:

Food simulant	Test duration / Temperature
Acetic acid 3 %	2 hour(s) / 70 °C

Results 3rd Migration:

Test No.:	1		
Sample No.:	1		
Migration ratio	350 ml / 2.6 dm ²		
Parameter	Unit	Result ⁽²⁾	Limit
Formaldehyde	mg/kg	< 3	15

Abbreviations:

mg/kg = Milligram per kilogram

< = Less than

Remark:

*1 Including HMTA expressed as Formaldehyde

*2 The Formaldehyde migration was carried out on three articles, only the highest result for all migration tests is reported.

4. Sample picture(s):



Item 1



Sample 1

- END -

General Terms and Conditions of Business of TÜV Rheinland in Greater China

1. **Scope**
 - 1.1 These General Terms and Conditions of Business of TÜV Rheinland in Greater China ("GTCC") is made between the client and one or more member entities of TÜV Rheinland in Greater China as applicable as the case may be ("TÜV Rheinland"). The Greater China here refers to Mainland China, Hong Kong and Taiwan. The client hereof includes:
 - (i) a natural person capable to form legally binding contracts under the applicable laws who concludes the contract not for the purpose of a daily use;
 - (ii) the incorporated or unincorporated entity duly organized, validly existing and capable to form legally binding contracts under the applicable law.
 - 1.2 The following terms and conditions apply to agreed services including consultancy services, information, deliveries and similar services as well as ancillary services and other secondary obligations provided within the scope of contract performance.
 - 1.3 Any standard terms and conditions of the client of any nature shall not apply and shall hereby be expressly excluded. No standard contractual terms and conditions of the client shall form part of the contract even if TÜV Rheinland does not explicitly object to them.
 - 1.4 In the context of an ongoing business relationship with the client, this GTCC shall also apply to future contracts with the client without TÜV Rheinland having to refer to them separately in each individual case.
 2. **Quotations**

Unless otherwise agreed, all quotations submitted by TÜV Rheinland can be changed by TÜV Rheinland without notice prior to its acceptance and confirmation by the other party.
 3. **Coming into effect and duration of contracts**
 - 3.1 The contract shall come into effect for the agreed terms upon the quotation letter of TÜV Rheinland or a separate contractual document being signed by both contracting parties, or upon the works requested by the client being carried out by TÜV Rheinland. If the client instructs TÜV Rheinland without receiving a quotation from TÜV Rheinland (quotation), TÜV Rheinland is, in its sole discretion, entitled to accept the order by giving written notice of such acceptance (including notice sent via electronic means) or by performing the requested services.
 - 3.2 The contract term starts upon the coming into effect of the contract in accordance with article 3.1 and shall continue for the term agreed in the contract.
 - 3.3 If the contract provides for an extension of the contract term, the contract term will be extended by the term provided for in the contract unless terminated in writing by either party with a six-week notice prior to the end of the contractual term.
 4. **Scope of services**
 - 4.1 The scope and type of the services to be provided by TÜV Rheinland shall be specified in the contractually agreed service scope of TÜV Rheinland by both parties. If no such separate service scope of TÜV Rheinland exists, then the written confirmation of order by TÜV Rheinland shall be decisive for the service to be provided.
 - 4.2 The agreed services shall be performed in compliance with the regulations in force at the time the contract is entered into.
 - 4.3 TÜV Rheinland is entitled to determine, in its sole discretion, the method and nature of the assessment unless otherwise agreed in writing or if mandatory provisions require a specific procedure to be followed.
 - 4.4 On execution of the work there shall be no simultaneous assumption of any guarantee of the correctness (proper quality) and working order of either tested or examined parts nor of the installation as a whole and its upstream and/or downstream processes, organisations, use and application in accordance with regulations, nor of the systems on which the installation is based. In particular, TÜV Rheinland shall assume no responsibility for the construction, selection of materials and assembly of installations examined, nor for their use and application in accordance with regulations, unless these questions are expressly covered by the contract.
 - 4.5 In the case of inspection work, TÜV Rheinland shall not be responsible for the accuracy or checking of the safety programmes or safety regulations on which the inspections are based, unless otherwise expressly agreed in writing.
 - 4.6 If mandatory legal regulations and standards or official requirements for the agreed service scope change after conclusion of the contract, with a written notice to the client, TÜV Rheinland shall be entitled to additional remuneration for resulting additional expenses.
 - 4.7 The services to be provided by TÜV Rheinland under the contract are agreed exclusively with the client. A contract of third parties with the services of TÜV Rheinland, as well as making available of and justifying confidence in the work results (test reports, test results, expert reports, etc.) is not part of the agreed services. This also applies if the client passes on work results - in full or in extracts - to third parties in accordance with clause 11.4.
 5. **Performance periods/dates**
 - 5.1 The contractually agreed periods/dates of performance are based on estimates of the work involved which are prepared in line with the details provided by the client. They shall only be binding if being confirmed as binding by TÜV Rheinland in writing.
 - 5.2 If binding periods of performance have been agreed, these periods shall not commence until the client has submitted all required documents to TÜV Rheinland.
 - 5.3 Articles 5.1 and 5.2 also apply, even without express approval by the client, to all extensions of agreed periods/dates of performance not caused by TÜV Rheinland.
 - 4TUV Rheinland is not responsible for a delay in performance, in particular if the client has not fulfilled his duties to cooperate in accordance with clause 6.1 or has not done so in time and, in particular, has not provided TÜV Rheinland with all documents and information required for the performance of the service as specified in the contract.
 - 5.4 If the performance of TÜV Rheinland is delayed due to unforeseeable circumstances such as force majeure, strikes, business disruptions, governmental regulations, transport obstacles, etc., TÜV Rheinland is entitled to postpone performance for a reasonable period of time which corresponds at least to the duration of the hindrance plus any time period which may be required to resume performance.
6. **The client's obligation to cooperate**
 - 6.1 The client shall guarantee that all cooperation required on its part, its agents or third parties will be provided in good time and at no cost to TÜV Rheinland.
 - 6.2 Design documents, supplies, auxiliary staff, etc. necessary for performance of the services shall be made available free of charge by the client. Moreover, collaborative action of the client must be undertaken in accordance with legal provisions, standards, safety regulations and accident prevention instructions. And the client represents and warrants that:
 - a) it has required statutory qualifications;
 - b) the product, service or management system to be certified complies with applicable laws and regulations; and
 - c) it doesn't have any illegal and dishonest behaviours or is not included in the list of Enterprises with Serious Illegal and Dishonest Acts of People's Republic of China.If the client breaches the aforesaid representations and warranties, TÜV Rheinland is entitled to i) immediately terminate the contract/order without prior notice; and ii) withdraw the issued testing reports/certificates if any.
 - 6.3 The client shall bear any additional cost incurred on account of work having to be redone or being delayed as a result of late, incorrect or incomplete information provided by or lack of proper cooperation from the client. Even where a fixed or maximum price is agreed, TÜV Rheinland shall be entitled to charge extra fees for such additional expense.
 7. **Prices**
 - 7.1 If the scope of performance is not laid down in writing when the order is placed, invoicing shall be based on costs actually incurred. If no price is agreed in writing, invoicing shall be made in accordance with the price list of TÜV Rheinland valid at the time of performance.
 - 7.2 Unless otherwise agreed, work shall be invoiced according to the progress of the work.
 - 7.3 If the execution of an order extends over more than one month and the value of the contract or the agreed fixed price exceeds €25,000.00 or equivalent value in local currency, TÜV Rheinland may demand payments on account or in instalments.
 8. **Payment terms**
 - 8.1 All invoice amounts shall be due for payment without deduction on receipt of the invoice. No discounts and rebates shall be granted.
 - 8.2 Payments shall be made to the bank account of TÜV Rheinland as indicated on the invoice, stating the invoice and client numbers.
 - 8.3 In cases of default of payment, TÜV Rheinland shall be entitled to claim default interest at the applicable short term loan interest rate publicly announced by a reputable commercial bank in the country where TÜV Rheinland is located. At the same time, TÜV Rheinland reserves the right to claim further damages.
 - 8.4 Should the client default in payment of the invoice despite being granted a reasonable grace period, TÜV Rheinland shall be entitled to cancel the contract, withdraw the certificate, claim damages for non-performance and refuse to continue performance of the contract.
 - 8.5 The provisions set forth in article 8.4 shall also apply in cases involving returned cheques, cessation of payment, commencement of insolvency proceedings against the client's assets
 - or cases in which the commencement of insolvency proceedings has been dismissed due to lack of assets.
 - 8.6 Objections to the invoices of TÜV Rheinland shall be submitted in writing within two weeks of receipt of the invoice.
 - 8.7 TÜV Rheinland shall be entitled to demand appropriate advance payments.
 - 8.8 TÜV Rheinland shall be entitled to raise its fees at the beginning of a month if overheads and/or purchase costs have increased. In this case, TÜV Rheinland shall notify the client in writing of the rise in fees. This notification shall be issued one month prior to the date on which the rise in fees shall come into effect (period of notice of changes in fees). If the rise in fees remains under 5% per contractual year, the client shall not have the right to terminate the contract. If the rise in fees exceeds 5% per contractual year, the client shall be entitled to terminate the contract by the end of the period of notice of changes in fees. If the contract is not terminated, the changed fees shall be deemed to have been agreed upon by the time of the expiry of the notice period.
 - 8.9 Only legally established and undisputed claims may be offset against claims by TÜV Rheinland.
9. **Acceptance of work**
 - 9.1 Any part of the work result ordered which is complete in itself may be presented by TÜV Rheinland for acceptance as an instalment. The client shall be obliged to accept it immediately.
 - 9.2 If acceptance is required or contractually agreed in an individual case, this shall be deemed to have taken place two (2) weeks after completion and handover of the work, unless the client refuses acceptance within this period stating at least one fundamental breach of contract by TÜV Rheinland.
 - 9.3 The client is not entitled to refuse acceptance due to insignificant breach of contract by TÜV Rheinland.
 - 9.4 If acceptance is excluded according to the nature of the work performance of TÜV Rheinland, the completion of the work shall take its place.
 - 9.5 If the client was unable to make use of the time windows provided for within the scope of a certification procedure for auditing/performance by TÜV Rheinland and the certificate is therefore to be withdrawn (e.g. performance of surveillance audits), TÜV Rheinland is entitled to immediately charge a lump-sum compensation of 10% of the order amount as compensation for expenses. The client reserves the right to prove that the TÜV Rheinland has incurred no damage whatsoever or only a considerably lower damage than the above lump sum.
 - 9.6 Insofar as the client has undertaken in the contract to accept services, TÜV Rheinland shall also be entitled to charge lump-sum damages in the amount of 10% of the order amount as compensation for expenses if the service is not called within one year after the order has been placed. The client reserves the right to prove that the TÜV Rheinland has incurred no damage whatsoever or only a considerably lower damage than the above mentioned lump sum.
 10. **Confidentiality**
 - 10.1 For the purpose of these terms and conditions, "confidential information" means all information, documents, images, drawings, know-how, data, samples and project documentation which one party (the "disclosing party") hands over, transfers or otherwise discloses to the other party (the "receiving party"), and the confidential information created during performance of work by TÜV Rheinland, including product testing data, defects, conformity to the technical standard and related reports. Confidential information also includes paper copies and electronic copies of such information. Confidential information is expressly not the data and know-how collected, compiled or otherwise obtained by TÜV Rheinland (non-personal) within the scope of the provision of services by TÜV Rheinland. TÜV Rheinland is entitled to store, use, further develop and disseminate on the data obtained in connection with the provision of services for the purposes of developing new services, improving services and analysing the provision of services.
 - 10.2 The disclosing party shall mark all confidential information disclosed in written form as confidential before passing it onto the receiving party. The same applies to confidential information transmitted by e-mail. If confidential information is disclosed orally, the receiving party shall be appropriately informed in advance and the disclosing party shall confirm in writing the confidentiality nature of the information and the use of oral disclosure. Where the disclosing party fails to do so within the stipulated period, the receiving party shall not take any confidentiality obligations hereunder towards such information.
 - 10.3 All confidential information which the disclosing party transmits or otherwise discloses to the receiving party and which is created during performance of work by TÜV Rheinland:
 - a) may only be used by the receiving party for the purposes of performing the contract, unless expressly otherwise agreed in writing by the disclosing party;
 - b) may not be copied, distributed, published or otherwise disclosed by the receiving party, unless this is necessary for fulfilling the purpose of the contract or TÜV Rheinland is required to pass on confidential information, inspection reports or documentation to the government authorities, judicial court, accreditation bodies or third parties that are involved in the performance of the contract;
 - c) must be treated by the receiving party with the same level of confidentiality as the receiving party uses to protect its own confidential information, but never with a lesser level of confidentiality than that which is reasonably required.
 - 10.4 The receiving party may disclose any confidential information received from the disclosing party only to those of its employees who need this information to perform the services required by the contract. The receiving party undertakes to oblige these employees to observe the same level of secrecy as set forth in this confidentiality clause.
 - 10.5 Information for which the receiving party can furnish proof that:
 - a) was generally known at the time of disclosure or has become general knowledge without violation of this confidentiality clause by the receiving party; or
 - b) was disclosed to the receiving party by a third party entitled to disclose this information; or
 - c) the receiving party already possessed this information prior to disclosure by the disclosing party; or
 - d) the receiving party developed it itself, irrespective of disclosure by the disclosing party, shall not be deemed to constitute "confidential information" as defined in this confidentiality clause.
 - 10.6 All confidential information shall remain the property of the disclosing party. The receiving party hereby agrees to immediately i) return all confidential information, including all copies, to the disclosing party, and/or ii) in writing, by the disclosing party, to destroy all confidential information, including all copies, and confirm the destruction of the confidential information to the disclosing party on request, at any time if so requested by the disclosing party but at the latest and without special request after termination or expiry of the contract. This does not extend to include reports and certificates prepared for the client solely for the purpose of fulfilling the obligations under the contract, which shall remain with the client. However, TÜV Rheinland is entitled to make file copies of such reports, certificates and confidential information that forms the basis for preparing these reports and certificates in order to evidence the correctness of its results and for general documentation purposes required by laws, regulations and the requirements of working procedures of TÜV Rheinland.
 - 10.7 From the start of the contract and for a period of three years after termination or expiry of the contract, the receiving party shall maintain strict secrecy of all confidential information and shall not disclose this information to any third parties or use it for itself.
 11. **Copyrights and rights of use, publications**
 - 11.1 TÜV Rheinland shall retain all exclusive copyrights in the reports, expert reports/opinions, test reports/results, results, calculations, presentations etc. prepared by TÜV Rheinland, unless otherwise agreed by the parties in a separate agreement. As the owner of the copyrights, TÜV Rheinland is free to grant others the right to use the work results for individual or all types of use ("right of use")
 - 11.2 The client receives a simple, unlimited, non-transferable, non-sublicensable right of use to the contents of the work results produced within the scope of the contract, unless otherwise agreed by the parties in a separate agreement. The client may only use such reports, expert reports/opinions, test reports/results, results, calculations, presentations etc. prepared within the scope of the contract for the contractually agreed purpose.
 - 11.3 The transfer of right of use of the generated work results regulated in clause 11.2 of the GTCC is subject to full payment of the remuneration agreed in favour of TÜV Rheinland.
 - 11.4 The client may use work results only complete and unshortened. The client may only pass on the work results in full unless TÜV Rheinland has given its prior written consent to the partial passing on of work results.
 - 11.5 Any publication or duplication of the work results for advertising purposes or any further use of the work results beyond the scope regulated in clause 11.2 needs the prior written approval of TÜV Rheinland in each individual case.
 - 11.6 TÜV Rheinland may revoke a once given approval according to clause 11.5 at any time without stating reasons. In this case, the client is obliged to stop the transfer of the work results immediately at his own expense and, as far as possible, to withdraw publications.
 - 11.7 The consent of TÜV Rheinland to publication or duplication of the work results does not entitle the client to use the corporate logo, corporate design or test/certification mark of TÜV Rheinland.
 12. **Liability of TÜV Rheinland**
 - 12.1 Irrespective of the legal basis, to the fullest extent permitted by applicable law, in the event of a breach of contractual obligations or tort, the liability of TÜV Rheinland for all damages, losses and reimbursement of expenses caused by TÜV Rheinland, its legal representatives and/or employees shall be limited to: (i) in the case of a contract with a fixed overall fee, three times the overall fee for the entire contract; (ii) in the case of a contract for annually recurring services, the
 - agreed annual fee; (iii) in the case of a contract expressly charged on a time and material basis, a maximum of 20,000 Euro or equivalent amount in local currency; and (iv) in the case of a framework agreement that provides for the possibility of placing individual orders, three times of the fee for the individual order under which the damages or losses have occurred. Notwithstanding the above, in the event that the total accumulated liability calculated according to the foregoing provisions exceeds 2.5 Million Euro or equivalent amount in local currency, the total and accumulated liability of TÜV Rheinland shall be only limited to and shall not exceed the said 2.5 Million Euro or equivalent amount in local currency.
 - 12.2 The limitation of liability according to article 12.1 above shall not apply to damages and/or losses caused by malice, intent or gross negligence on the part of TÜV Rheinland or its vicarious agents. Such limitation shall not apply to damages for a person's death, physical injury or illness.
 - 12.3 In cases involving a fundamental breach of contract, TÜV Rheinland will be liable even where minor negligence is involved. For this purpose, a "fundamental breach" is breach of a material contractual obligation, the performance of which permits the due performance of the contract. Any claim for damages for a fundamental breach of contract shall be limited to the amount of damages reasonably foreseeable as a possible consequence of such breach of contract at the time of the breach (reasonably foreseeable damages), unless any of the circumstances described in article 12.2 applies.
 - 12.4 TÜV Rheinland shall not be liable for the acts of the personnel made available by the client to support TÜV Rheinland in the performance of its services under the contract, unless such personnel made available is regarded as vicarious agent of TÜV Rheinland. If TÜV Rheinland is not liable for the acts of the personnel made available by the client under the foregoing provision, the client shall indemnify TÜV Rheinland against any claims made by third parties arising from or in connection with such personnel's acts.
 - 12.5 Unless otherwise contractually agreed in writing, TÜV Rheinland shall only be liable under the contract to the client.
 - 12.6 The limitation periods for claims for damages shall be based on statutory provisions.
 - 12.7 None of the provisions of this article 12 changes the burden of proof to the disadvantage of the client.
 13. **Export control**
 - 13.1 When passing on the services provided by TÜV Rheinland or parts thereof to third parties in Greater China or other regions, the client must comply with the respectively applicable regulations of national and international export control law.
 - 13.2 The performance of a contract with the client is subject to the proviso that there are no obstacles to performance due to national or international foreign trade legislations or embargos and/or sanctions. In the event of a violation, TÜV Rheinland shall be entitled to terminate the contract with immediate effect and the client shall compensate for the losses incurred thereof by TÜV Rheinland.
 14. **Data protection notice**

TÜV Rheinland processes personal data of the client for the purpose of fulfilling this contract. In addition, TÜV Rheinland also processes the data for other legal purposes in accordance with the relevant legal basis. The personal data of the client will only be disclosed to other natural or legal persons if the legal requirements are met. This also applies to transfers to third countries. The personal data will be deleted immediately as soon as a corresponding reason for deletion arises. Data subjects may exercise the following rights: right of information, right of rectification, right of deletion, right of processing limitation, right of objection, right of data transferability. In addition, persons concerned by the data processing have the right to revoke their consent at any time with effect for the future, as well as the right to file a complaint with the competent data protection supervisory authority. For further details on the processing of personal data by TÜV Rheinland as the person responsible or contract processor, please refer to the respective data protection information. You can contact the Group Data Protection Officer of TÜV Rheinland by e-mail at datenschutz@de.tuv.com or by post at the following address: TÜV Rheinland AG, c/o Group Data Protection Officer, Am Grauen Stein, 51105 Cologne, Germany.
 15. **Test material: transport risk and storage**
 - 15.1 The risk and costs for freight and transport of documents or test material to and from TÜV Rheinland as well as the costs of necessary disposal measures shall be borne by the client.
 - 15.2 Any destroyed and otherwise worthless test material will be disposed of by TÜV Rheinland for the client at the expense of the client, unless otherwise agreed.
 - 15.3 Undamaged test material shall be stored by TÜV Rheinland for four (4) weeks after completion of the test. If a longer storage period is desired, TÜV Rheinland charges an appropriate storage fee.
 - 15.4 After the expiry of the 4 weeks or any longer period agreed upon, the test material will be disposed of by TÜV Rheinland for the client for a fee in accordance with clause 15.2.
 16. **Termination of the contract**
 - 16.1 Notwithstanding clause 3.3 of the GTCC, TÜV Rheinland and the client are entitled to terminate the contract in its entirety or, in the case of services combined in one contract, each of the combined parts of the contract individually and independently of the continuation of the remaining services with six (6) months' notice to the end of the contractually agreed term.
 - 16.2 For good causes, TÜV Rheinland may consider giving a written notice to the client to terminate the contract which includes but is not limited to the following:
 - a) the client does not immediately notify TÜV Rheinland of changes in the conditions within the company which are relevant for certification or signs of such changes;
 - b) the client misuses the certificate or certification mark or uses it in violation of the contract;
 - c) in the event of several consecutive delays in payment (at least three times);
 - d) a substantial deterioration of the financial circumstances of the client occurs and as a result the payment claims of TÜV Rheinland under the contract are considerably endangered and TÜV Rheinland cannot reasonably be expected to continue the contractual relationship.
 - 16.3 In the event of termination with written notice by TÜV Rheinland for good cause, TÜV Rheinland shall be entitled to a lump-sum claim for damages against the client if the conditions of a claim for damages exist. In this case, the client shall owe 15% of the remuneration to be paid until the end of the fixed contract period as a lump-sum compensation. The client reserves the right to prove that there is no damage or a considerably lower damage, TÜV Rheinland reserves the right to prove a considerably higher damage in individual cases.
 - 16.4 TÜV Rheinland is also entitled to terminate the contract with written notice if the client has not been able to make use of the time windows for auditing /service provision provided by TÜV Rheinland within the scope of a certification procedure and the certificate therefore has to be withdrawn (for example during the performance of monitoring audits). Clause 16.3 applies accordingly.
 17. **Partial invalidity, written form, place of jurisdiction and dispute resolution**
 - 17.1 All amendments and supplements must be in writing in order to be effective. This also applies to amendments and supplements to this clause 17.1.
 - 17.2 Should one or several of the provisions under the contract and/or these terms and conditions be or become ineffective, the contracting parties shall replace the invalid provision with a legally valid provision that comes closest to the content of the invalid provision in legal and commercial terms.
 - 17.3 Unless otherwise stipulated in the contract, the governing law of the contract and these terms and conditions shall be chosen following the rules as below:
 - a) If TÜV Rheinland in question is legally registered and existing in the People's Republic of China, the contracting parties hereby agree that the contract and these terms and conditions shall be governed by the laws of the People's Republic of China.
 - b) If TÜV Rheinland in question is legally registered and existing in Taiwan, the contracting parties hereby agree that the contract and these terms and conditions shall be governed by the laws of Taiwan.
 - c) If TÜV Rheinland in question is legally registered and existing in Hong Kong, the contracting parties hereby agree that the contract and these terms and conditions shall be governed by the laws of Hong Kong.
 - 17.4 Any dispute in connection with the contract and these terms and conditions or the execution thereof shall be settled friendly through negotiations.
 - Unless otherwise stipulated in the contract, if no settlement or no agreement in respect of the extension of the negotiation period can be reached within two months of the arising of the dispute, the dispute shall be submitted:
 - a) in the case of TÜV Rheinland in question being legally registered and existing in the People's Republic of China, to China International Economic and Trade Arbitration Commission (CIETAC) to be settled by arbitration under the Arbitration Rules of CIETAC in force when the arbitration is submitted. The arbitration shall take place in Beijing, Shanghai, Shenzhen or Chongqing as appropriately chosen by the claiming party.
 - b) in the case of TÜV Rheinland in question being legally registered and existing in Taiwan, to Chinese Arbitration Association Taipei Branch to be arbitrated in accordance with its then current Rules of Arbitration. The arbitration shall take place in Taipei.
 - c) in the case of TÜV Rheinland being legally registered and existing in Hong Kong, to Hong Kong International Arbitration Centre (HKIAC) to be settled by arbitration under the HKIAC Administered Arbitration Rules in force when the Notice of Arbitration is submitted in accordance with these rules. The arbitration shall take place in Hong Kong.
 - The decision of the relevant arbitration tribunal shall be final and binding on both parties. The arbitration fee shall be borne by the losing party.

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Page 1 of 5

Client: Ecoffee Cup First Person Limited (trade as Ecoffee Cup)
First Person Ltd (T/A Ecoffee Cup) Suite D, Bourne House Prince Edward Street
Berkhamsted HP4 3EZ United Kingdom

Buyer's name: n.a.

Manufacturer's name: n.a.

Test item(s): Natural Fibre (bamboo and corn stalk) Coffee Cup -Ecoffee Cup

Identification / Model No(s): PO0774-TJ20190408

Sample Receiving date: 2019-06-24

Testing Period: 2019-07-16 to 2019-07-23

Test specification:

Test conclusion:

Selected test(s) by client:

- Specific Migration of Formaldehyde(1) (Articles within the Scope of (EU) No 284/2011) PASS

Other Information:

Country of Origin: China

For and on behalf of TÜV Rheinland (Shanghai) Co., Ltd.



2019-07-30

Date

Amy Zhao / Technical Manager

Name / Position



Test result is drawn according to the kind and extent of tests performed.

This test report relates to the a. m. test sample. Without permission of the test center this test report is not permitted to be duplicated in extracts. This test report does not entitle to carry any safety mark on this or similar products.

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Indication: Food contact
Product: Commodity, contact with foodstuff

Description of test specimen

Item

1 Natural Fibre (bamboo and corn stalk) Coffee Cup -Ecoffee Cup

1. Material List:

Sample No.	Material	Color	Location
1	Plastic, Melamine with bamboo fibre and corn stalk	Beige	Cup interior

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2. Overall Results:

Test No.	Tested Item	Conclusion
1	Specific Migration of Formaldehyde(1) (Articles within the Scope of (EU) No 284/2011)	Pass

3.

4.

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5. Results

5.1 Specific Migration of Formaldehyde⁽¹⁾ (Articles within the Scope of (EU) No 284/2011)

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Limit: Commission Regulation (EU) No 10/2011 and its amendments

The following food simulant and condition was applied:

Food simulant	Test duration / Temperature
Acetic acid 3 %	2 hour(s) / 70 °C

Results 3rd Migration:

Test No.:	1		
Sample No.:	1		
Migration ratio	350 ml / 2.6 dm ²		
Parameter	Unit	Result ⁽²⁾	Limit
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Abbreviations:

mg/kg = Milligram per kilogram

< = Less than

Remark:

*1 Including HMTA expressed as Formaldehyde

*2 The Formaldehyde migration was carried out on three articles, only the highest result for all migration tests is reported.

6. Sample picture(s):



Item 1



Sample 1

- END -

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- Scope**
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 - Any standard terms and conditions of the client of any nature shall not apply and shall hereby be expressly excluded. No standard contractual terms and conditions of the client shall form part of the contract even if TÜV Rheinland does not explicitly object to them.
 - In the context of an ongoing business relationship with the client, this GTCC shall also apply to future contracts with the client without TÜV Rheinland having to refer to them separately in each individual case.
- Quotations**

Unless otherwise agreed, all quotations submitted by TÜV Rheinland can be changed by TÜV Rheinland without notice prior to its acceptance and confirmation by the other party.
- Coming into effect and duration of contracts**
 - The contract shall come into effect for the agreed terms upon the quotation letter of TÜV Rheinland or a separate contractual document being signed by both contracting parties, or upon the works requested by the client being carried out by TÜV Rheinland. If the client instructs TÜV Rheinland without receiving a quotation from TÜV Rheinland (quotation), TÜV Rheinland is, in its sole discretion, entitled to accept the order by giving written notice of such acceptance (including notice sent via electronic means) or by performing the requested services.
 - The contract term starts upon the coming into effect of the contract in accordance with article 3.1 and shall continue for the term agreed in the contract.
 - If the contract provides for an extension of the contract term, the contract term will be extended by the term provided for in the contract unless terminated in writing by either party with a six-week notice prior to the end of the contractual term.
- Scope of services**
 - The scope and type of the services to be provided by TÜV Rheinland shall be specified in the contractually agreed service scope of TÜV Rheinland by both parties. If no such separate service scope of TÜV Rheinland exists, then the written confirmation of order by TÜV Rheinland shall be decisive for the service to be provided.
 - The agreed services shall be performed in compliance with the regulations in force at the time the contract is entered into.
 - TÜV Rheinland is entitled to determine, in its sole discretion, the method and nature of the assessment unless otherwise agreed in writing or if mandatory provisions require a specific procedure to be followed.
 - On execution of the work there shall be no simultaneous assumption of any guarantee of the correctness (proper quality) and working order of either tested or examined parts nor of the installation as a whole and its upstream and/or downstream processes, organisations, use and application in accordance with regulations, nor of the systems on which the installation is based. In particular, TÜV Rheinland shall assume no responsibility for the construction, selection of materials and assembly of installations examined, nor for their use and application in accordance with regulations, unless these questions are expressly covered by the contract.
 - In the case of inspection work, TÜV Rheinland shall not be responsible for the accuracy or checking of the safety programmes or safety regulations on which the inspections are based, unless otherwise expressly agreed in writing.
 - If mandatory legal regulations and standards or official requirements for the agreed service scope change after conclusion of the contract, with a written notice to the client, TÜV Rheinland shall be entitled to additional remuneration for resulting additional expenses.
 - The services to be provided by TÜV Rheinland under the contract are agreed exclusively with the client. A contract of third parties with the services of TÜV Rheinland, as well as making available of and justifying confidence in the work results (test reports, test results, expert reports, etc.) is not part of the agreed services. This also applies if the client passes on work results - in full or in extracts - to third parties in accordance with clause 11.4.
- Performance periods/dates**
 - The contractually agreed periods/dates of performance are based on estimates of the work involved which are prepared in line with the details provided by the client. They shall only be binding if being confirmed as binding by TÜV Rheinland in writing.
 - If binding periods of performance have been agreed, these periods shall not commence until the client has submitted all required documents to TÜV Rheinland.
 - Articles 5.1 and 5.2 also apply, even without express approval by the client, to all extensions of agreed periods/dates of performance not caused by TÜV Rheinland.
- TÜV Rheinland is not responsible for a delay in performance, in particular if the client has not fulfilled his duties to cooperate in accordance with clause 6.1 or has not done so in time and, in particular, has not provided TÜV Rheinland with all documents and information required for the performance of the service as specified in the contract.**
 - If the performance of TÜV Rheinland is delayed due to unforeseeable circumstances such as force majeure, strikes, business disruptions, governmental regulations, transport obstacles, etc., TÜV Rheinland is entitled to postpone performance for a reasonable period of time which corresponds at least to the duration of the hindrance plus any time period which may be required to resume performance.
- The client's obligation to cooperate**
 - The client shall guarantee that all cooperation required on its part, its agents or third parties will be provided in good time and at no cost to TÜV Rheinland.
 - Design documents, supplies, auxiliary staff, etc. necessary for performance of the services shall be made available free of charge by the client. Moreover, collaborative action of the client must be undertaken in accordance with legal provisions, standards, safety regulations and accident prevention instructions. And the client represents and warrants that:
 - a) it has required statutory qualifications;
 - b) the product, service or management system to be certified complies with applicable laws and regulations; and
 - c) it doesn't have any illegal and dishonest behaviours or is not included in the list of Enterprises with Serious Illegal and Dishonest Acts of People's Republic of China.If the client breaches the aforesaid representations and warranties, TÜV Rheinland is entitled to i) immediately terminate the contract/order without prior notice; and ii) withdraw the issued testing reports/certificates if any.
 - The client shall bear any additional cost incurred on account of work having to be redone or being delayed as a result of late, incorrect or incomplete information provided by or lack of proper cooperation from the client. Even where a fixed or maximum price is agreed, TÜV Rheinland shall be entitled to charge extra fees for such additional expense.
- Prices**
 - If the scope of performance is not laid down in writing when the order is placed, invoicing shall be based on costs actually incurred. If no price is agreed in writing, invoicing shall be made in accordance with the price list of TÜV Rheinland valid at the time of performance.
 - Unless otherwise agreed, work shall be invoiced according to the progress of the work.
 - If the execution of an order extends over more than one month and the value of the contract or the agreed fixed price exceeds €25,000.00 or equivalent value in local currency, TÜV Rheinland may demand payments on account or in instalments.
- Payment terms**
 - All invoice amounts shall be due for payment without deduction on receipt of the invoice. No discounts and rebates shall be granted.
 - Payments shall be made to the bank account of TÜV Rheinland as indicated on the invoice, stating the invoice and client numbers.
 - In cases of default of payment, TÜV Rheinland shall be entitled to claim default interest at the applicable short term loan interest rate publicly announced by a reputable commercial bank in the country where TÜV Rheinland is located. At the same time, TÜV Rheinland reserves the right to claim further damages.
 - Should the client default in payment of the invoice despite being granted a reasonable grace period, TÜV Rheinland shall be entitled to cancel the contract, withdraw the certificate, claim damages for non-performance and refuse to continue performance of the contract.
 - The provisions set forth in article 8.4 shall also apply in cases involving returned cheques, cessation of payment, commencement of insolvency proceedings against the client's assets or cases in which the commencement of insolvency proceedings has been dismissed due to lack of assets.
- Objections to the invoices of TÜV Rheinland shall be submitted in writing within two weeks of receipt of the invoice.**
- TÜV Rheinland shall be entitled to demand appropriate advance payments.**
- TÜV Rheinland shall be entitled to raise its fees at the beginning of a month if overheads and/or purchase costs have increased. In this case, TÜV Rheinland shall notify the client in writing of the rise in fees. This notification shall be issued one month prior to the date on which the rise in fees shall come into effect (period of notice of changes in fees). If the rise in fees remains under 5% per contractual year, the client shall not have the right to terminate the contract. If the rise in fees exceeds 5% per contractual year, the client shall be entitled to terminate the contract by the end of the period of notice of changes in fees. If the contract is not terminated, the changed fees shall be deemed to have been agreed upon by the time of the expiry of the notice period.**
- Only legally established and undisputed claims may be offset against claims by TÜV Rheinland.**
- Acceptance of work**
 - Any part of the work result ordered which is complete in itself may be presented by TÜV Rheinland for acceptance as an instalment. The client shall be obliged to accept it immediately.
 - If acceptance is required or contractually agreed in an individual case, this shall be deemed to have taken place two (2) weeks after completion and handover of the work, unless the client refuses acceptance within this period stating at least one fundamental breach of contract by TÜV Rheinland.
 - The client is not entitled to refuse acceptance due to insignificant breach of contract by TÜV Rheinland.
 - If acceptance is excluded according to the nature of the work performance of TÜV Rheinland, the completion of the work shall take its place.
 - If the client was unable to make use of the time windows provided for within the scope of a certification procedure for auditing/performance by TÜV Rheinland and the certificate is therefore to be withdrawn (e.g. performance of surveillance audits), TÜV Rheinland is entitled to immediately charge a lump-sum compensation of 10% of the order amount as compensation for expenses. The client reserves the right to prove that the TÜV Rheinland has incurred no damage whatsoever or only a considerably lower damage than the above lump sum.
 - Insofar as the client has undertaken in the contract to accept services, TÜV Rheinland shall also be entitled to charge lump-sum damages in the amount of 10% of the order amount as compensation for expenses if the service is not called within one year after the order has been placed. The client reserves the right to prove that the TÜV Rheinland has incurred no damage whatsoever or only a considerably lower damage than the above mentioned lump sum.
- Confidentiality**
 - For the purpose of these terms and conditions, "confidential information" means all information, documents, images, drawings, know-how, data, samples and project documentation which one party (the "disclosing party") hands over, transfers or otherwise discloses to the other party (the "receiving party"), and the confidential information created during performance of work by TÜV Rheinland, including product testing data, defects, conformity to the technical standard and related reports. Confidential information also includes paper copies and electronic copies of such information. Confidential information is expressly not the data and know-how collected, compiled or otherwise obtained by TÜV Rheinland (non-personal) within the scope of the provision of services by TÜV Rheinland. TÜV Rheinland is entitled to store, use, further develop and disseminate on the data obtained in connection with the provision of services for the purposes of developing new services, improving services and analysing the provision of services.
 - The disclosing party shall mark all confidential information disclosed in written form as confidential before passing it onto the receiving party. The same applies to confidential information transmitted by e-mail. If confidential information is disclosed orally, the receiving party shall be appropriately informed in advance and the disclosing party shall confirm in writing the confidentiality nature of the information and the use of oral disclosure. Where the disclosing party fails to do so within the stipulated period, the receiving party shall not take any confidentially obligations hereunder towards such information.
 - All confidential information which the disclosing party transmits or otherwise discloses to the receiving party and which is created during performance of work by TÜV Rheinland:
 - a) may only be used by the receiving party for the purposes of performing the contract, unless expressly otherwise agreed in writing by the disclosing party;
 - b) may not be copied, distributed, published or otherwise disclosed by the receiving party, unless this is necessary for fulfilling the purpose of the contract or TÜV Rheinland is required to pass on confidential information, inspection reports or documentation to the government authorities, judicial court, accreditation bodies or third parties that are involved in the performance of the contract;
 - c) must be treated by the receiving party with the same level of confidentiality as the receiving party uses to protect its own confidential information, but never with a lesser level of confidentiality than that which is reasonably required.
 - The receiving party may disclose any confidential information received from the disclosing party only to those of its employees who need this information to perform the services required by the contract. The receiving party undertakes to oblige these employees to observe the same level of secrecy as set forth in this confidentiality clause.
 - Information for which the receiving party can furnish proof that:
 - a) was generally known at the time of disclosure or has become general knowledge without violation of this confidentiality clause by the receiving party; or
 - b) was disclosed to the receiving party by a third party entitled to disclose this information; or
 - c) the receiving party already possessed this information prior to disclosure by the disclosing party; or
 - d) the receiving party developed it itself, irrespective of disclosure by the disclosing party, shall not be deemed to constitute "confidential information" as defined in this confidentiality clause.
 - All confidential information shall remain the property of the disclosing party. The receiving party hereby agrees to immediately i) return all confidential information, including all copies, to the disclosing party, and/or ii) in writing, by the disclosing party, to destroy all confidential information, including all copies, and confirm the destruction of the confidential information to the disclosing party on request, at any time if so requested by the disclosing party but at the latest and without special request after termination or expiry of the contract. This does not extend to include reports and certificates prepared for the client solely for the purpose of fulfilling the obligations under the contract, which shall remain with the client. However, TÜV Rheinland is entitled to make file copies of such reports, certificates and confidential information that forms the basis for preparing these reports and certificates in order to evidence the correctness of its results and for general documentation purposes required by laws, regulations and the requirements of working procedures of TÜV Rheinland.
 - From the start of the contract and for a period of three years after termination or expiry of the contract, the receiving party shall maintain strict secrecy of all confidential information and shall not disclose this information to any third parties or use it for itself.
 - Copyrights and rights of use, publications**
 - TÜV Rheinland shall retain all exclusive copyrights in the reports, expert reports/opinions, test reports/results, results, calculations, presentations etc. prepared by TÜV Rheinland, unless otherwise agreed by the parties in a separate agreement. As the owner of the copyrights, TÜV Rheinland is free to grant others the right to use the work results for individual or all types of use ("right of use")
 - The client receives a simple, unlimited, non-transferable, non-sublicensable right of use to the contents of the work results produced within the scope of the contract, unless otherwise agreed by the parties in a separate agreement. The client may only use such reports, expert reports/opinions, test reports/results, results, calculations, presentations etc. prepared within the scope of the contract for the contractually agreed purpose.
 - The transfer of right of use of the generated work results regulated in clause 11.2 of the GTCC is subject to full payment of the remuneration agreed in favour of TÜV Rheinland.
 - The client may use work results only complete and unshortened. The client may only pass on the work results in full unless TÜV Rheinland has given its prior written consent to the partial passing on of work results.
 - Any publication or duplication of the work results for advertising purposes or any further use of the work results beyond the scope regulated in clause 11.2 needs the prior written approval of TÜV Rheinland in each individual case.
 - TÜV Rheinland may revoke a once given approval according to clause 11.5 at any time without stating reasons. In this case, the client is obliged to stop the transfer of the work results immediately at his own expense and, as far as possible, to withdraw publications.
 - The consent of TÜV Rheinland to publication or duplication of the work results does not entitle the client to use the corporate logo, corporate design or test/certification mark of TÜV Rheinland.
 - Liability of TÜV Rheinland**
 - Irrespective of the legal basis, to the fullest extent permitted by applicable law, in the event of a breach of contractual obligations or tort, the liability of TÜV Rheinland for all damages, losses and reimbursement of expenses caused by TÜV Rheinland, its legal representatives and/or employees shall be limited to:
 - (i) in the case of a contract with a fixed overall fee, three times the overall fee for the entire contract; (ii) in the case of a contract for annually recurring services, the
 - agreed annual fee; (iii) in the case of a contract expressly charged on a time and material basis, a maximum of 20,000 Euro or equivalent amount in local currency; and (iv) in the case of a framework agreement that provides for the possibility of placing individual orders, three times of the fee for the individual order under which the damages or losses have occurred. Notwithstanding the above, in the event that the total accumulated liability calculated according to the foregoing provisions exceeds 2.5 Million Euro or equivalent amount in local currency, the total and accumulated liability of TÜV Rheinland shall be only limited to and shall not exceed the said 2.5 Million Euro or equivalent amount in local currency.
 - The limitation of liability according to article 12.1 above shall not apply to damages and/or losses caused by malice, intent or gross negligence on the part of TÜV Rheinland or its vicarious agents. Such limitation shall not apply to damages for a person's death, physical injury or illness.
 - In cases involving a fundamental breach of contract, TÜV Rheinland will be liable even where minor negligence is involved. For this purpose, a "fundamental breach" is breach of a material contractual obligation, the performance of which permits the due performance of the contract. Any claim for damages for a fundamental breach of contract shall be limited to the amount of damages reasonably foreseeable as a possible consequence of such breach of contract at the time of the breach (reasonably foreseeable damages), unless any of the circumstances described in article 12.2 applies.
 - TÜV Rheinland shall not be liable for the acts of the personnel made available by the client to support TÜV Rheinland in the performance of its services under the contract, unless such personnel made available is regarded as vicarious agent of TÜV Rheinland. If TÜV Rheinland is not liable for the acts of the personnel made available by the client under the foregoing provision, the client shall indemnify TÜV Rheinland against any claims made by third parties arising from or in connection with such personnel's acts.
 - Unless otherwise contractually agreed in writing, TÜV Rheinland shall only be liable under the contract to the client.
 - The limitation periods for claims for damages shall be based on statutory provisions.
 - None of the provisions of this article 12 changes the burden of proof to the disadvantage of the client.
- Export control**
 - When passing on the services provided by TÜV Rheinland or parts thereof to third parties in Greater China or other regions, the client must comply with the respectively applicable regulations of national and international export control law.
 - The performance of a contract with the client is subject to the proviso that there are no obstacles to performance due to national or international foreign trade legislations or embargos and/or sanctions. In the event of a violation, TÜV Rheinland shall be entitled to terminate the contract with immediate effect and the client shall compensate for the losses incurred thereof by TÜV Rheinland.
- Data protection notice**

TÜV Rheinland processes personal data of the client for the purpose of fulfilling this contract. In addition, TÜV Rheinland also processes the data for other legal purposes in accordance with the relevant legal basis. The personal data of the client will only be disclosed to other natural or legal persons if the legal requirements are met. This also applies to transfers to third countries. The personal data will be deleted immediately as soon as a corresponding reason for deletion arises. Data subjects may exercise the following rights: right of information, right of rectification, right of deletion, right of processing limitation, right of objection, right of data transferability. In addition, persons concerned by the data processing have the right to revoke their consent at any time with effect for the future, as well as the right to file a complaint with the competent data protection supervisory authority. For further details on the processing of personal data by TÜV Rheinland as the person responsible or contract processor, please refer to the respective data protection information. You can contact the Group Data Protection Officer of TÜV Rheinland by e-mail at datenschutz@de.tuv.com or by post at the following address: TÜV Rheinland AG, c/o Group Data Protection Officer, Am Grauen Stein, 51105 Cologne, Germany.
- Test material: transport risk and storage**
 - The risk and costs for freight and transport of documents or test material to and from TÜV Rheinland as well as the costs of necessary disposal measures shall be borne by the client.
 - Any destroyed and otherwise worthless test material will be disposed of by TÜV Rheinland for the client at the expense of the client, unless otherwise agreed.
 - Undamaged test material shall be stored by TÜV Rheinland for four (4) weeks after completion of the test. If a longer storage period is desired, TÜV Rheinland charges an appropriate storage fee.
 - After the expiry of the 4 weeks or any longer period agreed upon, the test material will be disposed of by TÜV Rheinland for the client for a fee in accordance with clause 15.2.
- Termination of the contract**
 - Notwithstanding clause 3.3 of the GTCC, TÜV Rheinland and the client are entitled to terminate the contract in its entirety or, in the case of services combined in one contract, each of the combined parts of the contract individually and independently of the continuation of the remaining services with six (6) months' notice to the end of the contractually agreed term.
 - For good causes, TÜV Rheinland may consider giving a written notice to the client to terminate the contract which includes but is not limited to the following:
 - a) the client does not immediately notify TÜV Rheinland of changes in the conditions within the company which are relevant for certification or signs of such changes;
 - b) the client misuses the certificate or certification mark or uses it in violation of the contract;
 - c) in the event of several consecutive delays in payment (at least three times);
 - d) a substantial deterioration of the financial circumstances of the client occurs and as a result the payment claims of TÜV Rheinland under the contract are considerably endangered and TÜV Rheinland cannot reasonably be expected to continue the contractual relationship.
 - In the event of termination with written notice by TÜV Rheinland for good cause, TÜV Rheinland shall be entitled to a lump-sum claim for damages against the client if the conditions of a claim for damages exist. In this case, the client shall owe 15% of the remuneration to be paid until the end of the fixed contract period as a lump-sum compensation. The client reserves the right to prove that there is no damage or a considerably lower damage, TÜV Rheinland reserves the right to prove a considerably higher damage in individual cases.
 - TÜV Rheinland is also entitled to terminate the contract with written notice if the client has not been able to make use of the time windows for auditing /service provision provided by TÜV Rheinland within the scope of a certification procedure and the certificate therefore has to be withdrawn (for example during the performance of monitoring audits). Clause 16.3 applies accordingly.
- Partial invalidity, written form, place of jurisdiction and dispute resolution**
 - All amendments and supplements must be in writing in order to be effective. This also applies to amendments and supplements to this clause 17.1.
 - Should one or several of the provisions under the contract and/or these terms and conditions be or become ineffective, the contracting parties shall replace the invalid provision with a legally valid provision that comes closest to the content of the invalid provision in legal and commercial terms.
 - Unless otherwise stipulated in the contract, the governing law of the contract and these terms and conditions shall be chosen following the rules as below:
 - a) If TÜV Rheinland in question is legally registered and existing in the People's Republic of China, the contracting parties hereby agree that the contract and these terms and conditions shall be governed by the laws of the People's Republic of China.
 - b) If TÜV Rheinland in question is legally registered and existing in Taiwan, the contracting parties hereby agree that the contract and these terms and conditions shall be governed by the laws of Taiwan.
 - c) If TÜV Rheinland in question is legally registered and existing in Hong Kong, the contracting parties hereby agree that the contract and these terms and conditions shall be governed by the laws of Hong Kong.
 - Any dispute in connection with the contract and these terms and conditions or the execution thereof shall be settled friendly through negotiations.
 - Unless otherwise stipulated in the contract, if no settlement or no agreement in respect of the extension of the negotiation period can be reached within two months of the arising of the dispute, the dispute shall be submitted:
 - a) in the case of TÜV Rheinland in question being legally registered and existing in the People's Republic of China, to China International Economic and Trade Arbitration Commission (CIETAC) to be settled by arbitration under the Arbitration Rules of CIETAC in force when the arbitration is submitted. The arbitration shall take place in Beijing, Shanghai, Shenzhen or Chongqing as appropriately chosen by the claiming party.
 - b) in the case of TÜV Rheinland in question being legally registered and existing in Taiwan, to Chinese Arbitration Association Taipei Branch to be arbitrated in accordance with its then current Rules of Arbitration. The arbitration shall take place in Taipei.
 - c) in the case of TÜV Rheinland being legally registered and existing in Hong Kong, to Hong Kong International Arbitration Centre (HKIAC) to be settled by arbitration under the HKIAC Administered Arbitration Rules in force when the Notice of Arbitration is submitted in accordance with these rules. The arbitration shall take place in Hong Kong.The decision of the relevant arbitration tribunal shall be final and binding on both parties. The arbitration fee shall be borne by the losing party.